



REPORT TO INFRASTRUCTURE SERVICES COMMITTEE, AUGUST 24th 2017 INFRASTRUCTURE SERVICES QUARTER 4 AND YEAR END PERFORMANCE REPORT 2016-2017 (ABERDEENSHIRE PERFORMS)

1 Recommendations

The Committee is recommended to:


- 1.1 Acknowledge the good performance achieved January – March 2017 (Quarter 4) and year end;**
- 1.2 Consider those measures where performance is below expectations January - March 2017;**
- 1.3 Advise the Director to continue to report, by exception, to Committee quarterly on performance measures against service objectives and six monthly on progress in delivering all aspects of the service plan.**

2 Background / Discussion

- 2.1 The purpose of this report is to (i) provide an overview of performance management within Infrastructure Services for any newly elected Councillors not familiar with the performance reporting process, and (ii) to advise the Committee on the performance of Infrastructure Services during the period January – March 2017 (Quarter 4) and at year end.
- 2.2 The report covers all the measures that are set out in the Infrastructure Service's service plan 2016 – 2019 which was approved by the Infrastructure Services Committee at its meeting on 12 May 2016 (Item 6). At that time the Committee agreed to receive reports setting out performance against key measures every quarter and reports setting out progress against actions/projects in the service plan every six months. Performance covering Quarter 3 (October - December 2016) was previously reported to the Committee on the 16th March 2017 (Item 10).
- 2.3 The indicators covered by this report are a mix of quarterly and annual measures. Some are statutory PIs reported to Audit Scotland, some are Local Government Benchmark Framework measures reported to the Improvement Service and others are key strategic measures identified by the service in consultation with the Area Committees. Sitting below these measures are a suite of management measures which are used to support internal performance monitoring. Management measures are not usually reported to Committee.
- 2.4 Many of the performance measures generated by the service are also reported elsewhere, for example some of the measures for Roads, Landscape Services and Fleet will be used in annual benchmarking exercises through APSE and SCOTS. Many of the Planning measures are included in the

Planning Performance Framework Report. The Building Standards measures form part of the Building Standards Verification Performance Framework.




- 2.5 The Council currently uses the Covalent computer system to collate performance information and this system has been used to generate the charts attached as appendices to this report.
- 2.6 For each quarterly measure the system has been set up to present 5 successive quarters of data. For annual measures 4 years-worth of data (if available) is presented.
- 2.7 For each set of data the system calculates the short and long term trend and uses the following symbols to show whether the trend is improving, deteriorating or staying the same:-

up		down		no change	
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- 2.8 For quarterly measures the short term trend is based on a comparison of the current quarter with the previous quarter whilst the long term trend compares the current quarter with the same quarter the previous year.

For annual measures the short term trend is based on a comparison between this year's performance and last year's whilst the long term trend is based on a comparison between this year's performance and performance two years previously.

- 2.9 Not all measures shown have targets. Targets are usually given to measures of processes where action taken by the service can influence the outcome. Measures that only show levels of activity will not have targets if the service has no influence on the activity itself.
- 2.10 The basis for each target set is very varied. Some are based on national performance targets, others are based on manager's expectations for the processes being managed. Some just reflect historic levels of performance.
- 2.11 Covalent uses the following symbols to highlight performance against target:-

OK – on or above target		Warning – just below target		Alert – well below target	
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- 2.12 Covalent uses thresholds when calculating each level of performance. Red shows performance that is 5% or more below target. Amber shows performance that is between 1% and 4.99% below target and Green represents any performance from 0.99% below target to any level over target. Thresholds are used because processes will vary for many reasons, not just due to the performance of the service.
- 2.13 **Appendix A** to this report shows 21 quarterly measures. Of these 1 measure is missing data. Performance achieved during Quarter 4 (January – March 2017) for the 20 measures with data can be summarised as follows:-

	Long Term		Short Term	
	Number	Percentage	Number	Percentage
Improving Performance	8	40%	7	35%
No Change	1	5%	1	5%
Deteriorating Performance	11	55%	12	60%

Performance On or Above Target (these show green)	11	68.8%
Performance Below Target (these show red)	5	31.2%
No Target	4	
No Data	1	

- 2.14 The table shows that 40% of measures improved in the long term compared to 55% that deteriorated. 35% of measures improved in the short term compared to 60% that deteriorated.

Overall, of those measures with targets, 68.8% were on or above target with 31.2% below.

- 2.15 **Appendix B** to this report shows 40 annual measures. Of these 17 do not have data for this year. The majority of these measures are calculated by the Improvement Service and won't be reported until the end of the year. They are included in this report for information only. For the 23 annual measures with data performance achieved for the year 2016-2017 can be summarised as follows:-

	Long Term		Short Term	
	Number	Percentage	Number	Percentage
Improving Performance	12	52.2%	11	47.8%
No Change	1	4.3%	4	17.4%
Deteriorating Performance	10	43.5%	8	34.8%

Performance On or Above Target (these show green)	13	86.7%
Performance Below Target (these show red)	2	13.3%
No Target	8	
No Data	17	

- 2.16 The table shows that 52.2% of measures improved in the long term compared to 43.5% that deteriorated. 47.8% of measures improved in the short term compared to 34.8% that deteriorated.

Overall, of those measures with targets and data, 86.7% were on or above target with 13.3% below.

- 2.17 There are 17 measures showing exceptional performance, 7 are quarterly measures and 10 are annual measures. Exceptional performance is defined as performance exceeding target by 5% or more. These measures are:-

Measure	Target	Value	Value vs Target
1.2 Employment Support Team - Number of individuals transferred to training or employment	60	64	106.67%
2.1 Vehicle Test Reports - percentage of vehicles that finally pass	90%	97.5%	108.33%
3.1 Street lighting Faults - Percentage completed within 7 days	90%	95.5%	106.1%
4.1 Percentage of household planning applications dealt with within two months (SPI)	85%	93.3%	109.7%
4.4 Other types of planning applications –the percentage dealt with within two months	55%	81.82%	148.76%
4.7 The percentage of applications for Works to TPO Protected Trees dealt with within 8 weeks.	80%	90.91%	113.64%
4.8 Percentage of applications assessed for compliance with technical standards within 20 working days.	90%	95%	105.56%
1.8 Provide grants and loans through the Support for Aberdeenshire Business Scheme: Number of businesses helped.	35	37	105.71%
1.9 Provide grants and loans through the Support for Aberdeenshire Business Scheme: Number of jobs created or safeguarded.	90	121	134.44%
3.4 Percentage of A Class Roads that should be considered for maintenance (SPI)	32%	24.8%	129.0%
3.5 Percentage of B Class Roads that should be considered for maintenance (SPI)	32%	21.4%	149.5%
3.6 Percentage of C Class Roads that should be considered for maintenance (SPI)	32%	18.5%	172.9%
3.7 Percentage of Unclassified Roads that should be considered for maintenance (SPI)	32%	30.3%	105.6%
3.8 Total percentage of roads that should be considered for maintenance (SPI)	32%	24.9%	128.5%
4.11 Availability of Marketable Employment Land	60	341	568.33%
4.12 Housing Land Audit - AHMA (years)	5	7.2	144.0%
4.13 Housing Land Audit - RHMA	5	5.6	112.0%

- 2.18 There are 7 measures showing performance below expectations, 5 of these are quarterly measures and two are annual. They all show red. These measures are:-

Measure	Target	Performance
1.1 Through assistance provided by the Business Gateway: The number of business start-ups per year.	137	80
1.3 The number of Trading Standards customer complaints received and the percentage dealt with within 14 days (SPI)	70%	65.8%
4.5 Number and percentage of processing agreements dealt with within agreed timescales	100%	90.2%
4.6 Applications with Legal Agreements – average time to conclude (weeks)	32 weeks	50.8 weeks
4.10 Average time taken to grant a Building Warrant (National Average 63 days)	66 weeks	93 weeks
1.10 Percentage Unemployed People Assisted into work from Council operated / funded Employability Programmes	12.65%	6.79%
4.16 The length of path in the Core Paths Plan opened or improved annually	10 Km	5.12 Km

- 2.19 The Head of Finance and the Monitoring Officers within Business Services have been consulted in the preparation of this report and had no comments to make.

3 Scheme of Governance

- 3.1 The Committee is able to consider and take a decision on this item in terms of Section 7 of the List of Committee Powers in Part 2A of the Scheme of Governance as it relates to a matter of performance

4 Equalities, Staffing and Financial Implications

- 4.1 An equality impact assessment is not required because the report is to inform Committee on performance and there will be no differential impact, as a result of the report, on people with protected characteristics.
- 4.2 There are no specific staffing and financial implications arising from this report.

Stephen Archer, Director of Infrastructure Services












Report prepared by Alan Morris, Service Development Coordinator

26th July 2017

Infrastructure Services Performance Measures 2016/17 Quarterly Measures Quarter 4

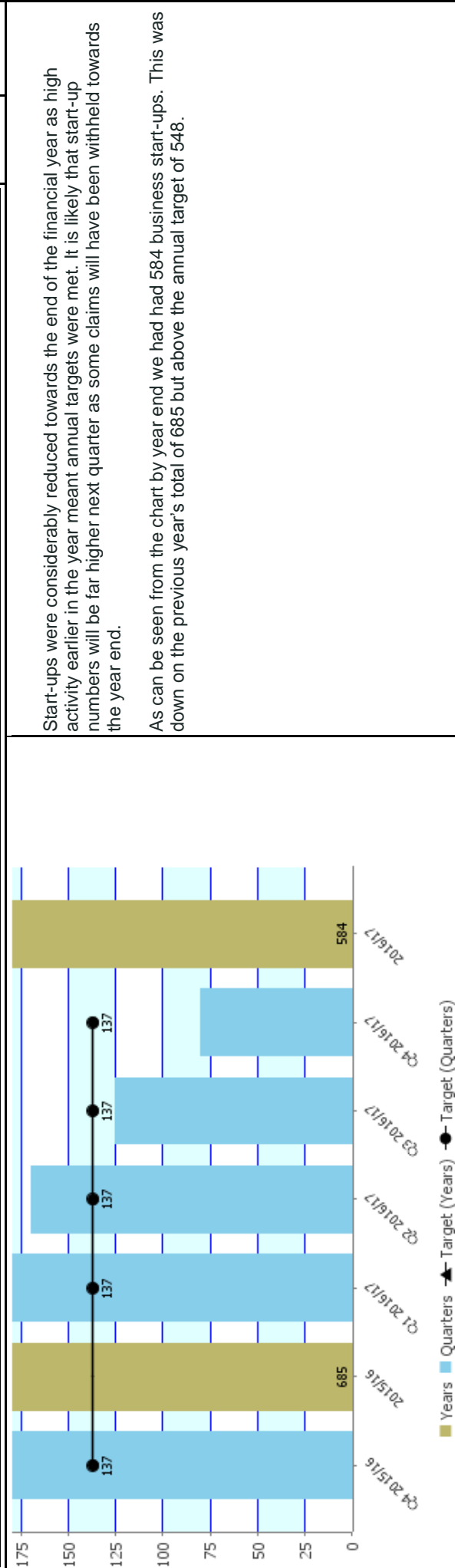


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PI Status		Long Term Trends		Short Term Trends	
	Alert		Improving		Improving
	Warning		No Change		No Change
	OK		Getting Worse		Getting Worse
	Unknown				
	Data Only				

Economic Development and Protective Services:- Economic Development

Indicator	1.1 Through assistance provided by the Business Gateway: The number of business start-ups per year.					Red T'hold	Amber T'hold
	Target	Status	Value	Base	Long Trend	Short Trend	
Q4 2015/16	137	✓	196		↑	↑	
Q1 2016/17	137	✓	209		↑	↑	
Q2 2016/17	137	✓	170		↑	→	
Q3 2016/17	137	✗	125		→	→	
Q4 2016/17	137	✗	80		→	→	



Start-ups were considerably reduced towards the end of the financial year as high activity earlier in the year meant annual targets were met. It is likely that start-up numbers will be far higher next quarter as some claims will have been withheld towards the year end.

As can be seen from the chart by year end we had had 584 business start-ups. This was down on the previous year's total of 685 but above the annual target of 548.

Indicator	1.2 Employment Support Team - Number of individuals transferred to training or employment					Red T'hold	Amber T'hold	
	Target	Status	Value	Base	Long Trend			Short Trend
Q4 2015/16	60	🔴	34		➡	⬆	57	59.4
Q1 2016/17	60	🟢	60		⬅	⬆		
Q2 2016/17	60	🟢	93		⬅	⬆		
Q3 2016/17	60	🟢	61		⬅	➡		
Q4 2016/17	60	🟢	64		⬅	⬆		

The Employment Support Team have been running a lot of training courses with the aim of getting people into work or training. This quarter successful 'suit, boot and recruit' courses were run in Fraserburgh and there have been additional courses run in conjunction with DWP.
The feeling is that recently the Oil and Gas industry have been taking more people on but these tend to be shorter fixed term contracts.

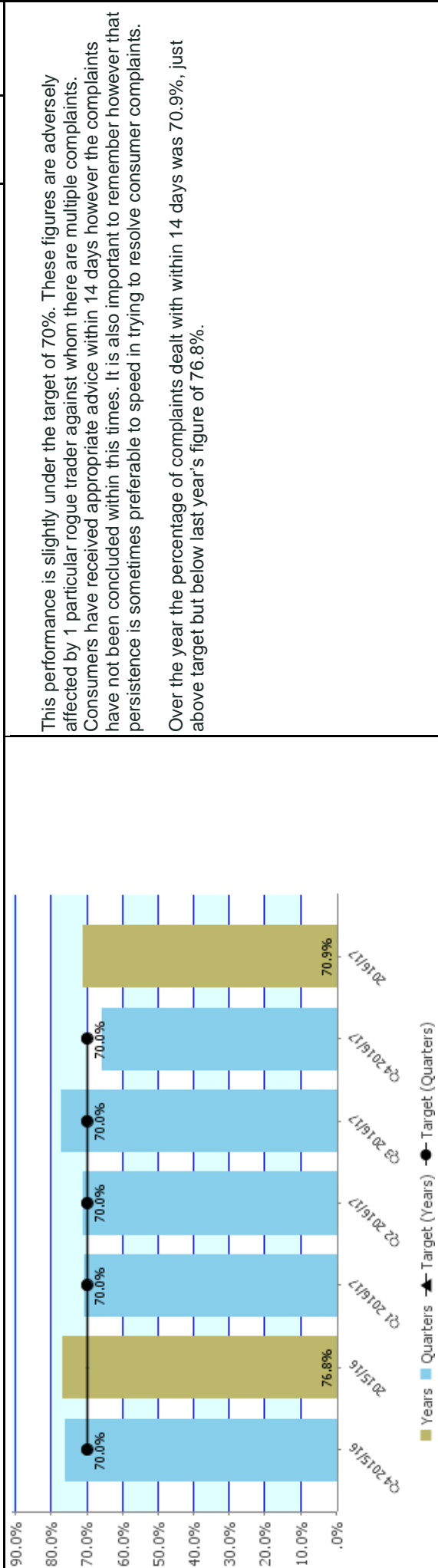
Over the year 278 people were helped into training or employment. This is a significant increase on last year's total of 148 and is well above the annual target of 240.

Quarter	Value	Target (Quarters)
Q4 2015/16	34	60
Q1 2016/17	60	60
Q2 2016/17	93	60
Q3 2016/17	61	60
Q4 2016/17	64	60

Year	Value	Target (Years)
2015/16	148	240
2016/17	278	240

Economic Development and Protective Services:- Trading Standards

Indicator	1.3 Ashire - The number of Trading Standards customer complaints received and the percentage dealt with within 14 days (SPI)		Red T'hold	Amber T'hold		
	Target	Status	Value	# trading standards complaints	Long Trend	Short Trend
Q4 2015/16	70.0%	🟢	75.7%	268	➡	➡
Q1 2016/17	70.0%	🟢	70.7%	222	➡	➡
Q2 2016/17	70.0%	🟢	70.8%	250	➡	⬅
Q3 2016/17	70.0%	🟢	77.0%	196	⬅	⬅
Q4 2016/17	70.0%	🔴	65.6%	218	➡	➡



This performance is slightly under the target of 70%. These figures are adversely affected by 1 particular rogue trader against whom there are multiple complaints. Consumers have received appropriate advice within 14 days however the complaints have not been concluded within this times. It is also important to remember however that persistence is sometimes preferable to speed in trying to resolve consumer complaints.

Over the year the percentage of complaints dealt with within 14 days was 70.9%, just above target but below last year's figure of 76.8%.

Economic Development and Protective Services:- Environmental Health

Indicator	1.4 Ashire - Env Health Percentage of the number of premises that are 'broadly compliant' in terms of food safety as set against the number of premises subject to intervention in the 6 or 12 months category		Red T'hold	Amber T'hold		
	Target	Status			Value	# premises for intervention
Q4 2015/16	65.0%	🟢	67.7%	254	↩️	➡️
Q1 2016/17	65.0%	🟢	67.3%	260	➡️	➡️
Q2 2016/17	65.0%	🟡	63.3%	270	➡️	➡️
Q3 2016/17	65.0%	🟢	66.2%	266	➡️	↩️
Q4 2016/17	65.0%	🟢	64.6%	260	➡️	➡️

Performance in Quarter 4 has fallen slightly below the target of 65%. 168 premises were found to be broadly compliant out of 260 that were subject to intervention.

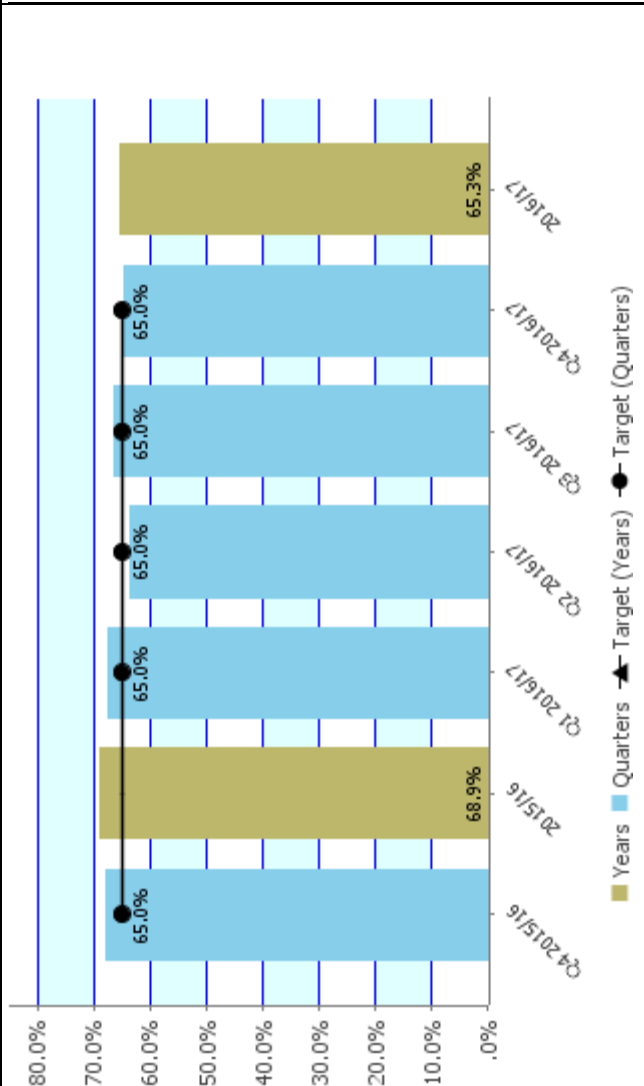
Over the year 690 premises were found to be broadly compliant out of 1056 subject to intervention (65.3%). This represents a fall from the previous year's performance of 68.9%.

The current total of 92 "not broadly compliant" premises includes 2 businesses which have subsequently closed and removing them from the calculation would give an achievement target of 65.1% and above the agreed standard.

The remaining 90 premises have been subject to a total of 95 verification re-visits throughout the year with some requiring between 2 and 5 in order to achieve compliance.

Formal enforcement action in respect of "not broadly compliant" premises during the year has resulted in the service of 17 Hygiene Improvement Notices for contraventions of a structural, equipment, practices and documentary nature, the issue of 3 Voluntary Closure Agreements requiring a business to close immediately and not re-open until permission is granted by the Environmental Health Service, and, on discovery of significant risk critical to food safety, the service of 8 Remedial Action Notices prohibiting specific activities within a business.

Considerable time and effort by food enforcement officers is spent with food business operators and their staff to educate, advise and encourage them to improve hygiene

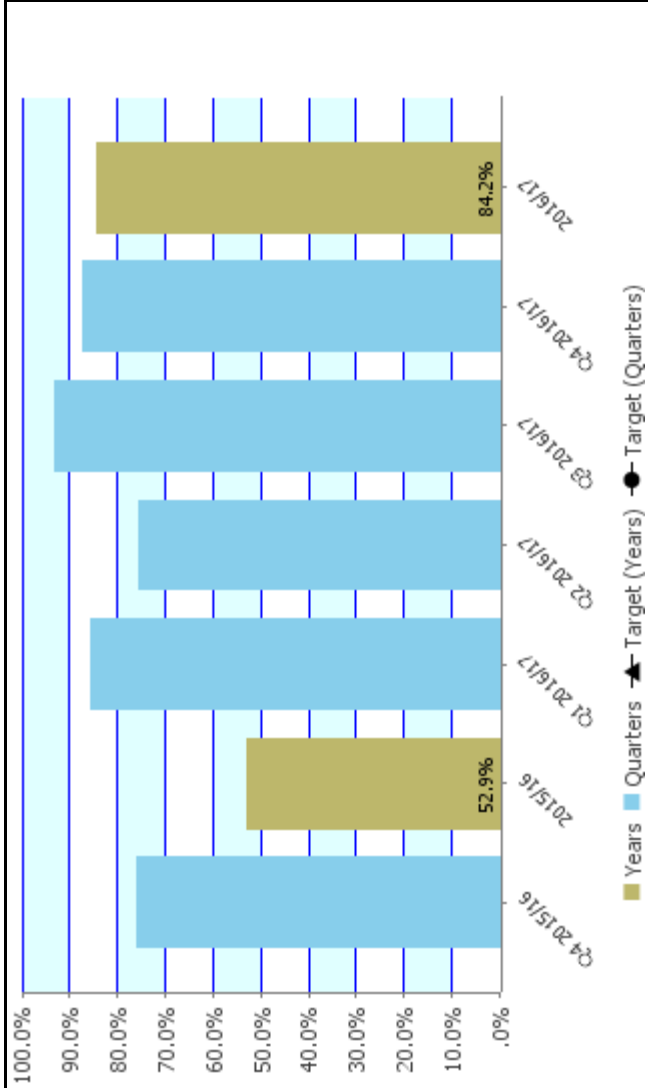


standards, however, it is proposed to reduce the number of follow-up visits to individual businesses by the service of formal Notices on all occasions where full compliance is not achieved after the first verification re-visit

Indicator	1.5 A'shire %age of Domestic Noise Complaints Settled Without Attendance					Red T'hold	Amber T'hold
	Target	Status	Value	Complaints Received	Long Trend		
Q4 2015/16		?	75.7%	37	↑	↑	
Q1 2016/17		?	85.7%	56	↑	↑	
Q2 2016/17		?	75.3%	73	↑	↑	
Q3 2016/17		?	93.2%	44	↑	↑	
Q4 2016/17		?	87.3%	55	↑	↑	

The number of complaints lodged is outwith the Council's control, hence the fluctuation in numbers, and will depend upon a variety of factors, environmental and human

55 complaints were received in Quarter 4 and 87.3% were settled without attendance on site. Over the year 84.2% of complaints received were settled without attendance on site



Indicator	1.6 Ashire - %age of Domestic Noise Complaints Settled With Attendance Not Under Part V of the Antisocial Behaviour etc (Scotland) Act 2004					Red T'hold	Amber T'hold
	Target	Status	Value	Complaints	Long Trend		
Q4 2015/16		?	24.3%	37	→	→	
Q1 2016/17		?	14.3%	56	→	→	
Q2 2016/17		?	24.7%	73	→	→	
Q3 2016/17		?	6.8%	44	→	→	
Q4 2016/17		?	12.7%	55	→	→	

Quarter	Value (%)
Q4 2015/16	24.3%
Q1 2016/17	14.3%
Q2 2016/17	24.7%
Q3 2016/17	6.8%
Q4 2016/17	12.7%

The number of complaints lodged is outwith the Council's control, hence the fluctuation in numbers, and will depend upon a variety of factors, environmental and human

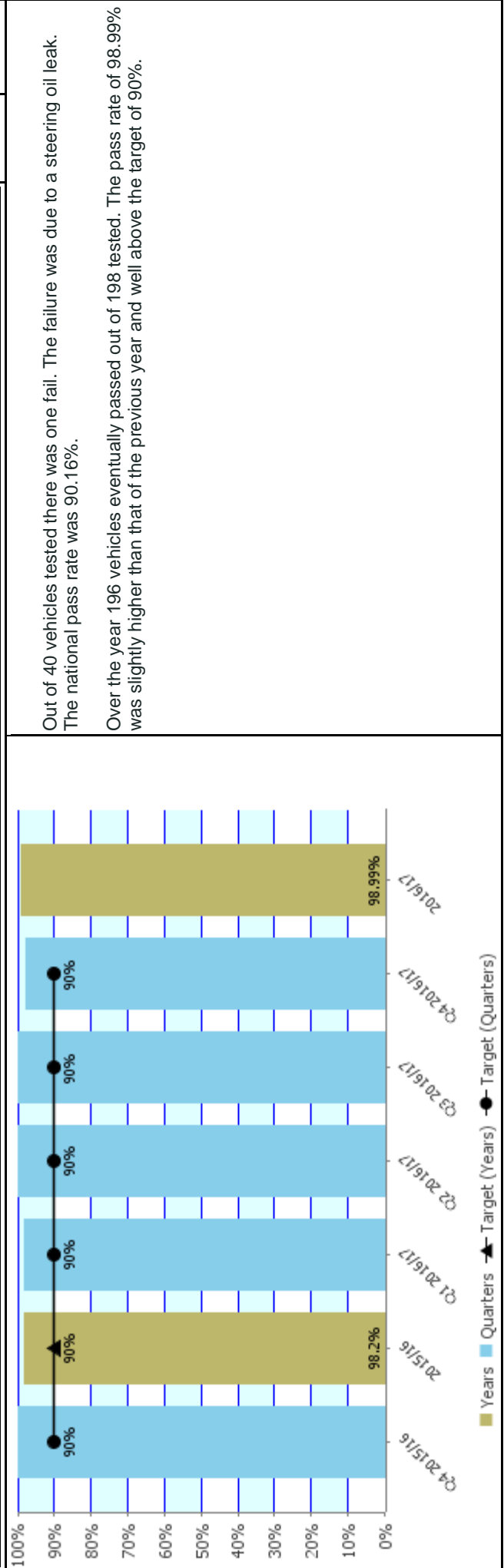
Indicator	1.7 (Domestic Noise) Average time (hours) between time of complaint and attendance on site, for those requiring attendance on site						Red T'hold	Amber T'hold
	Target	Status	Value	Base	Long Trend	Short Trend		
Q4 2015/16			62		→	→	75.6	72.72
Q1 2016/17			11		←	←		
Q2 2016/17			35		←	→		
Q3 2016/17			1		←	←		
Q4 2016/17			42		→	→		

Period	Value	Target (Years)	Target (Quarters)
Q4 2015/16	42.5	72	72
Q1 2016/17	11	72	72
Q2 2016/17	35	72	72
Q3 2016/17	1	72	72
Q4 2016/17	42	72	72

The time to respond to complaints on site increased significantly in the last quarter. There are many factors which influence the service's ability to respond quickly to complaints - the nature and complexity of the complaint, the number reported each week, etc. Many of these factors are outwith the control of the Council hence the fluctuation in performance from one quarter to the next.

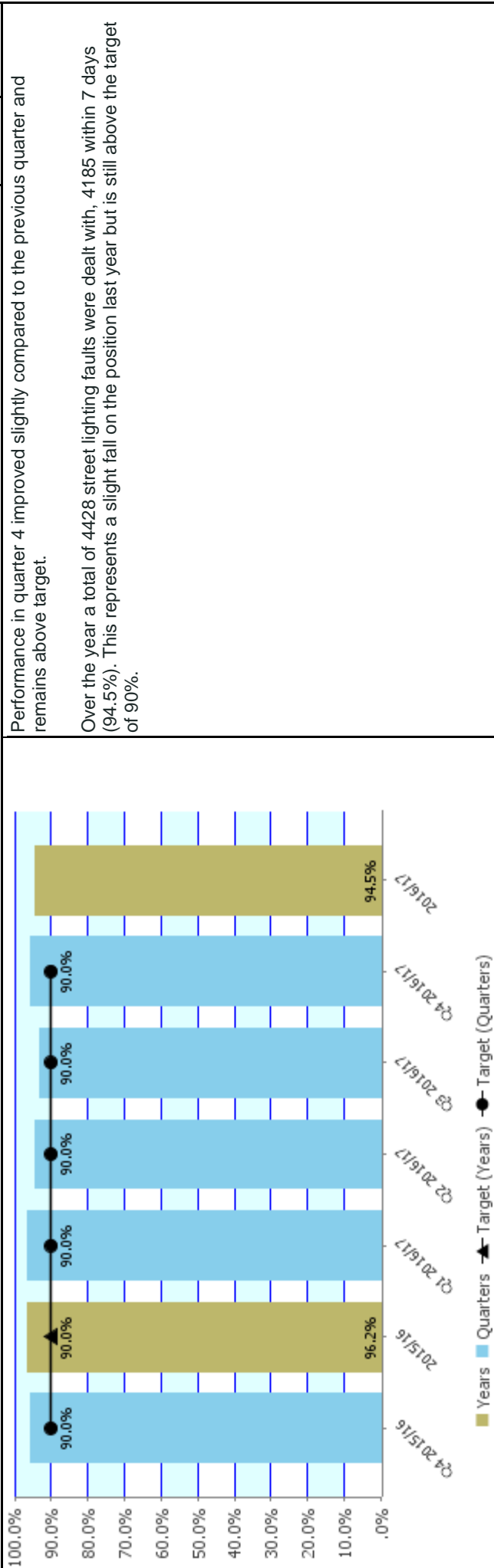
Transportation

Indicator	2.1 Vehicle Test Reports - percentage of vehicles that finally pass						Red T'hold	Amber T'hold
	Target	Status	Value	Number Vehicles Tested	Long Trend	Short Trend		
Q4 2015/16	90%	✔	100%	37	↑	↑	85.5%	89.1%
Q1 2016/17	90%	✔	97.96%	49	↑	↓		
Q2 2016/17	90%	✔	100%	53	↑	↑		
Q3 2016/17	90%	✔	100%	56	↑	▬		
Q4 2016/17	90%	✔	97.5%	40	↓	↓		



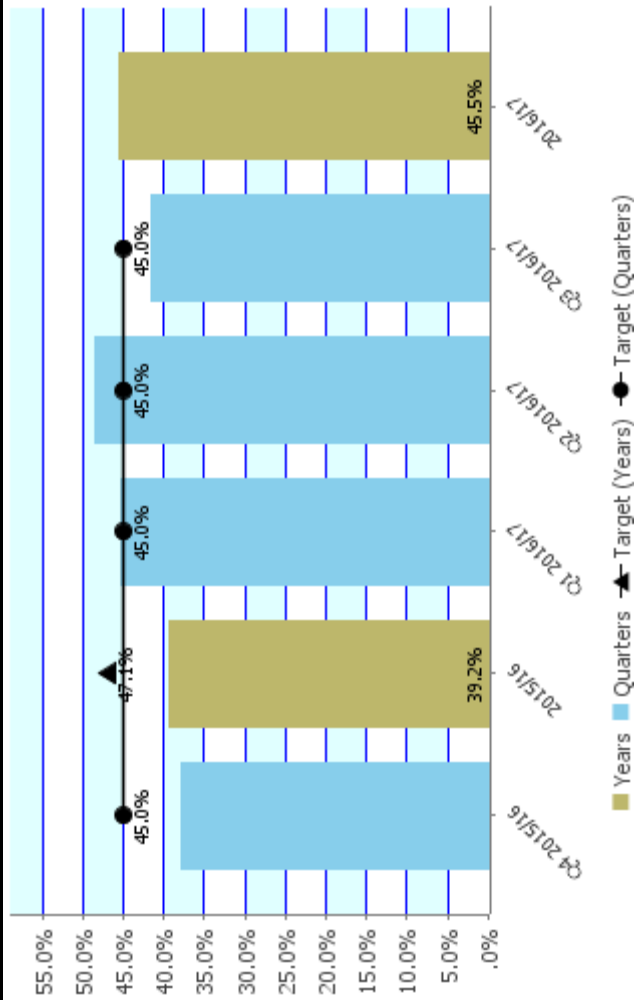
Roads, Landscape Services and Waste:- Roads

Indicator	3.1 Ashire - Street lighting Faults - Percentage completed within 7 days						Red T'hold	Amber T'hold
	Target	Status	Value	# streetlight repairs	Long Trend	Short Trend		
Q4 2015/16	90.0%	✓	95.8%	1,929	↗	↘	85.5%	87.8%
Q1 2016/17	90.0%	✓	96.3%	625	↗	↘		
Q2 2016/17	90.0%	✓	94.4%	791	↗	↘		
Q3 2016/17	90.0%	✓	93.1%	1,644	↗	↘		
Q4 2016/17	90.0%	✓	95.5%	1,368	↗	↘		



Roads, Landscape Services and Waste:- Waste

Indicator	3.2 Percentage of household waste collected by the authority during the year that was recycled and composted (S)					Red T'hold	Amber T'hold
	Target	Status	Value	Amount collected.	Long Trend		
Q4 2015/16	45.0%		37.9%	29,924	➡	⬆	42.8%
Q1 2016/17	45.0%		45.2%	36,012	⬅	⬅	
Q2 2016/17	45.0%		48.4%	36,982	⬅	⬆	
Q3 2016/17	45.0%		41.6%	26,718	⬅	➡	
Q4 2016/17							43.9%



Recycle rates have fallen this quarter. However recycling rates in Q3 and Q4 of the year are always lower than rates in Q1 and 2 so this fall was expected. There is a new strategy in development for Household Waste Recycling Centres (HWRCs) which should increase the level of recycling at these centres.

Planning and Building Standards

Indicator	4.1 Ashire - Percentage of household planning applications dealt with within two months (SPI)						Red T'hold	Amber T'hold
	Target	Status	Value	total # planning applications	Long Trend	Short Trend		
Q4 2015/16	85.0%	✔	93.6%	202	↑	↑	80.8%	82.9%
Q1 2016/17	85.0%	✔	94.8%	231	↑	↑		
Q2 2016/17	85.0%	✔	88.3%	257	↓	↓		
Q3 2016/17	85.0%	✔	90.6%	181	↑	↑		
Q4 2016/17	85.0%	✔	93.3%	163	↑	↑		

Performance in quarter 4 improved by nearly 2% compared to the last quarter and remains well above target. There was a slight decrease in the numbers of household applications determined in this quarter, by 12.

It should also be noted that performance of the individual teams varied from between 84% and 97% in the months during this quarter.

Overall performance for the year was 91.6%, a slight fall on the previous year's average of 92.7%.

Householder performance is consistently high which reflects the work being carried out by the Service as a whole and Area Teams to process householder applications as quickly as possible.

As a result the overall Aberdeenshire target of 85% has continued to be well exceeded. As always further improvement and consistency in overall performance remains the focus.

The average time to determine a planning application in this quarter was 6.9 weeks. This represents a slight improvement on the previous months average of 7.3 weeks.

Quarter	Actual Performance (%)	Target (Years) (%)	Target (Quarters) (%)
Q4 2015/16	92.7%	85.0%	85.0%
Q1 2016/17	94.8%	85.0%	85.0%
Q2 2016/17	88.3%	85.0%	85.0%
Q3 2016/17	90.6%	85.0%	85.0%
Q4 2016/17	93.3%	85.0%	85.0%

Indicator	4.2 Ashire - Percentage of non-householder planning applications dealt with within two months (SPI)						Red T'hold	Amber T'hold
	Target	Status	Value	# planning applications	Long Trend	Short Trend		
Q4 2015/16	55.0%	✔	57.1%	410	↑	↓		52.3%
Q1 2016/17	55.0%	✔	70.2%	346	↑	↑		53.6%
Q2 2016/17	55.0%	✔	63.0%	432	↑	↓		
Q3 2016/17	55.0%	✔	53.7%	380	↓	↓		
Q4 2016/17	55.0%	✔	56.9%	360	↑	↑		

Quarter	Value (%)	Target (%)
Q4 2015/16	57.1%	55.0%
Q1 2016/17	70.2%	55.0%
Q2 2016/17	63.0%	55.0%
Q3 2016/17	53.7%	55.0%
Q4 2016/17	56.9%	55.0%

Legend: ■ Years (Blue bars), ■ Quarters (Green bars), ▲ Target (Years) (Black triangle), ● Target (Quarters) (Black circle)

Overall performance has improved this quarter to just under 57% for non-householder applications determined within 2 months. The number of applications determined in Quarter 4 was 205 – a slight increase on last quarter's total of 204.

The overall performance for the year was 60.9% which represents a slight fall on the overall performance for last year of 61.3%.

The focus from the last quarter was on improving the non-householder applications which had dropped in performance since the first quarter of 2016-17. The performance is improving, and all teams but one have improved over the quarter period. This is due to a very quick turnover of staff from the Buchan part of the overall team in particular, which has seen the team significantly reduced. The loss of staff has impacted on all teams, but particularly on the Buchan and Formartine team. The recruitment process has resulted in interviews being carried out for planning officers on 20 and 21 April.

Work also continues to reduce the number of "live" planning applications and in particular the 'legacy cases' and the use of process agreements attached to non-major applications. The processing and determination of non-household applications (as opposed to household applications) is often dependent on many other more complex aspects of assessment and a wide variation of consultee responses both in content and timescales. The Aberdeenshire target of 55% has nevertheless been exceeded in this quarter.

Indicator	4.3 Ashire - Percentage of the total number of planning applications dealt with within two months						Red T'hold	Amber T'hold
	Target	Status	Value	# planning applications	Long Trend	Short Trend	66.5%	68.3%
Q4 2015/16	70.0%	✔	69.1%	612	↗	↘		
Q1 2016/17	70.0%	✔	80.1%	577	↗	↗		
Q2 2016/17	70.0%	✔	72.4%	689	↗	↘		
Q3 2016/17	70.0%	✘	65.6%	561	↘	↘		
Q4 2016/17	70.0%	✔	68.3%	523	↘	↗		

Overall performance has increased from 66% to 68% between Quarter 3 and Quarter 4 for all applications determined within 2 months. Although an improvement it is still slightly below target.

The overall performance for the year was 71.7%. Looking back, performance was 69% in the equivalent quarter last year while the overall performance for 2015 -16 was 72.5%, slightly higher than this year's.

The average time taken to process a planning application improved from 11.8 weeks in Quarter 3 to 11.6 weeks in Quarter 4.

Again some team performances have varied more than others. In Quarter 3 the Garioch/Banff & Buchan Team had been impacted by staffing changes and cross team assistance had been sought, this plus some staffing additions have resulted in performance for that team increasing. As mentioned the Buchan/Formartine team have dropped their performance this Quarter 4. This is largely due to staffing losses. The graph shows that over past 5 quarters performance has only fluctuated slightly. This consistency is welcomed, particularly when at various times saw staffing numbers drop through some long term sickness periods, maternity leave and staff leaving for a variety of reasons. There have always been some team variations in specific areas which retains the focus on the fact that there is still work to be done to improve and importantly retain consistent performance. The use of cross service working has improved invaluable and this continues.

Quarter	Actual Performance (%)	Target (%)
Q4 2015/16	72.5%	70.0%
Q1 2016/17	80.1%	70.0%
Q2 2016/17	72.4%	70.0%
Q3 2016/17	65.6%	70.0%
Q4 2016/17	68.3%	70.0%

Indicator	4.4 Other types of planning applications –the percentage dealt with within two months						Red T'hold	Amber T'hold
	Target	Status	Value	# other applications	Long Trend	Short Trend	52.25%	54.45%
Q4 2015/16	55%	✔	90.53%	95	↔	↔		
Q1 2016/17	55%	✔	88.73%	71	↔	↔		
Q2 2016/17	55%	✔	78.95%	95	↔	↔		
Q3 2016/17	55%	✔	83.33%	60	↔	↔		
Q4 2016/17	55%	✔	81.82%	44	↔	↔		

The performance for Quarter 4 at 82% significantly exceeds the Aberdeenshire target of 55%. The average time to process an application was 10.6 weeks, this is below the Aberdeenshire average target of 11 weeks.

The overall performance for the year was 82.96%. Whilst showing a fall on the previous year's average of 84.5% it is still well above target.

Year	Value	Target
2015/16	84.5%	55%
2016/17	82.96%	55%

The performance for Quarter 4 at 82% significantly exceeds the Aberdeenshire target of 55%. The average time to process an application was 10.6 weeks, this is below the Aberdeenshire average target of 11 weeks.

The overall performance for the year was 82.96%. Whilst showing a fall on the previous year's average of 84.5% it is still well above target.

Indicator	4.5 Number and percentage of processing agreements dealt with within agreed timescales						Red T'hold	Amber T'hold
	Target	Status	Value	Total Number of applications	Long Trend	Short Trend		
Q4 2015/16	100.0%	●	91.3%	69	←	←	95.0%	99.0%
Q1 2016/17	100.0%	●	89.9%	69	←	→		
Q2 2016/17	100.0%	▲	96.5%	142	←	←		
Q3 2016/17	100.0%	▲	95.2%	147	←	→		
Q4 2016/17	100.0%	●	90.2%	133	→	→		

120 applications out of 133 were determined with associated Processing Agreements within the set timescales as agreed as part of the respective Processing Agreements. This was recorded as 90% of applications determining within the processing agreement timescales just short of the 95% in the last Quarter 3.

Overall performance for the year was 93.5%.

All major applications are determined through the use of a Processing Agreement and many other non-majors are also subject to Processing Agreements. Although these are not statutory, the Service promote their usefulness to developers where appropriate.

Quarter	Value (%)
Q4 2015/16	91.3%
Q1 2016/17	89.9%
Q2 2016/17	96.5%
Q3 2016/17	95.2%
Q4 2016/17	90.2%

Indicator	4.6 Applications with Legal Agreements – average time to conclude (weeks)					Red T'hold	Amber T'hold
	Target	Status	Value	#	Long Trend	Short Trend	
Q4 2015/16	32	●	60.4		↑	↑	
Q1 2016/17	32	●	79.5		→	→	
Q2 2016/17	32	●	88.2		→	→	
Q3 2016/17	32	●	50.1		↑	↑	
Q4 2016/17	32	●	50.8		↑	→	

Period	Actual Value (Weeks)	Target (Years)	Target (Quarters)
Q4 2015/16	252.1	32	32
Q1 2016/17	268.6	32	32
Q2 2016/17	268.6	32	32
Q3 2016/17	268.6	32	32
Q4 2016/17	268.6	32	32

A total of 23 applications were determined within a time of 50.8 average weeks in this Quarter 4 period. This was against 23 applications at 50.1 average weeks for Quarter 3.

In the equivalent Quarter 4 (2015-16), a total of 31 applications were determined within a time of 60.4 average weeks.

Over the year 2016-2017 84 applications were determined with an average time of 66.01 weeks

This still remains significantly above the Aberdeenshire target of 32 weeks. Timescales for each legal agreement can differ depending on the complexity of the application. It can take only one application to significantly alter the timescales. For example in January an application took 263 weeks to conclude. This application had delays by the applicants in negotiating and signing their legal agreement. The applicants were on this occasion however agreeable to signing a Planning Processing Agreement. It is hoped that the recent power in the scheme of delegation to refuse legal agreements not signed within 4 or 6 months will assist future timescales.

Indicator	4.7 The percentage of applications for Works to TPO Protected Trees dealt with within 8 weeks.					Red T'hold	Amber T'hold
	Target	Status	Value	#applications for Works to TPO	Long Trend	Short Trend	
Q4 2015/16	80%	80%	80%	10	→	→	
Q1 2016/17	80%	80%	83.33%	12	←	←	
Q2 2016/17	80%	80%	100%	5	←	←	
Q3 2016/17	80%	80%	100%	9	←	←	
Q4 2016/17	80%	80%	90.91%	11	←	→	

Quarter	Actual Performance (%)	Target (%)
Q4 2015/16	82.5%	80%
Q1 2016/17	80%	80%
Q2 2016/17	100%	80%
Q3 2016/17	100%	80%
Q4 2016/17	90.91%	80%

Although there was a fall in performance in Quarter 4 compared to Quarter 3 performance remains above target. A Tree Preservation Order gives long term protection to important trees. Given the high number of TPO's in place across Aberdeenshire and the cost of implementing and administering such an order, a TPO is usually only made in extreme circumstances where the tree is of significant value and the threat level is high. If a tree is protected by a Tree Preservation Order a formal application to Aberdeenshire Council will be required before any work on the tree such as pruning or felling can take place. Whilst the responsibility for the management of trees, including protected trees, rests with the owner of the land upon which they stand, anyone may apply to carry out work to trees, provided they receive the landowners permission prior to undertaking the work. We aim to consider all applications for works to protected trees within 8 weeks.

Although there was a fall in performance in Quarter 4 compared to Quarter 3 performance remains above target.

A Tree Preservation Order gives long term protection to important trees. Given the high number of TPO's in place across Aberdeenshire and the cost of implementing and administering such an order, a TPO is usually only made in extreme circumstances where the tree is of significant value and the threat level is high. If a tree is protected by a Tree Preservation Order a formal application to Aberdeenshire Council will be required before any work on the tree such as pruning or felling can take place. Whilst the responsibility for the management of trees, including protected trees, rests with the owner of the land upon which they stand, anyone may apply to carry out work to trees, provided they receive the landowners permission prior to undertaking the work. We aim to consider all applications for works to protected trees within 8 weeks.

Indicator	4.8 Ashire - Percentage of applications assessed for compliance with technical standards within 20 working days.					Red T'hold	Amber T'hold
	Target	Status	Value	Total Number Applications	Long Trend	Short Trend	
Q4 2015/16	95%	✓	96.55%	608	↑	↑	
Q1 2016/17	90%	✓	95.58%	770	↑	→	
Q2 2016/17	90%	✓	90.33%	755	→	→	
Q3 2016/17	90%	✓	90.49%	736	→	↑	
Q4 2016/17	90%	✓	95%	680	↑	↑	

Period	Actual Performance (%)	Target (%)
Q4 2015/16	96.55%	95%
Q1 2016/17	95.58%	90%
Q2 2016/17	90.33%	90%
Q3 2016/17	90.49%	90%
Q4 2016/17	95%	90%
Overall 2016/17	92.83%	90%

In all areas the 20 day assessment target improved with the overall total figure rising from 90% to 95%. This is most likely due to the fact that officers are becoming more familiar with new electronic ways of working.

The overall performance for the year was 92.83% a slight improvement on last year's performance and above the overall target of 90%.

Indicator	4.9 A - Attend potentially dangerous buildings within 4 hours of notification										Red T'hold	Amber T'hold	
Q4 2015/16	Target 100.0%	Status ✔	Value 100.0%	# notifications 12	Long Trend [Bar]	Short Trend [Bar]						95.0%	97.5%
Q1 2016/17	100.0%	✔	100.0%	9	[Bar]	[Bar]							
Q2 2016/17	100.0%	✔	100.0%	7	[Bar]	[Bar]							
Q3 2016/17	100.0%	✔	100.0%	1	[Bar]	[Bar]							
Q4 2016/17	100.0%	✔	100.0%	11	[Bar]	[Bar]							

There were 11 dangerous building call outs this quarter all of which were responded to within the prescribed four hour time period.

Quarter	Years (%)	Quarters (%)	Target (%)
Q4 2015/16	100.0%	100.0%	100.0%
Q1 2016/17	100.0%	100.0%	100.0%
Q2 2016/17	100.0%	100.0%	100.0%
Q3 2016/17	100.0%	99.0%	100.0%
Q4 2016/17	100.0%	100.0%	100.0%

Indicator	4.10 Ashire Average time taken to grant a Building Warrant (National Average 63 days)							Red T'hold	Amber T'hold
	Target	Status	Value	Base	Long Trend	Short Trend			
Q4 2015/16								69.3	66.66
Q1 2016/17	63	●	89		?	?			
Q2 2016/17	63	●	94		→	→			
Q3 2016/17	63	●	80		←	←			
Q4 2016/17	63	●	93		→	→			

The average time to grant a Building Warrant increased this quarter and is now well above target. Overall performance for the year was 89 weeks, well above target.

The process of refusing older building warrants continues to be rolled out. Before refusing an application the applicant or agent is given the opportunity to address the outstanding comments and get the warrant approved. Should an applicant or agent take advantage of this offer it only takes a very limited number of older approvals to have a very significant influence on the average time figure.

Aberdeenshire Building Standards have just recently been re-appointed as verifiers of the building standards for the next 6 years by the Scottish Government. As a consequence of this some of the performance indicator targets are reported to the Building Standards Division will alter. In order that Local Committees are provided with the same information that is being submitted to the Scottish Government some performance indicators may change slightly for the next reporting quarter.

Quarter	Years	Quarters	Target
Q1 2016/17	89	63	63
Q2 2016/17	94	66	63
Q3 2016/17	80	66	63
Q4 2016/17	93	63	63

Ensuring best value

Indicator	5.1 Sickness absence rates - percentage of time lost due to sickness					Red T'hold	Amber T'hold
	Target	Status	Value	Base	Long Trend		
Q4 2015/16			4.08%		→	→	
Q1 2016/17			3.77%		←	←	
Q2 2016/17			3.41%		←	←	
Q3 2016/17			3.51%		←	→	
Q4 2016/17			3.95%		→	→	

Analysis of absence rates for Quarter 4 and year end shows the following:-

	Quarter 4	Year End
Economic Development	0.58%	2.26%
Housing	3.30%	3.59%
Planning & BS	3.73%	2.35%
Protective Services & Waste	4.85%	4.43%
Roads & Landscape Services	4.25%	4.15%
Support Services	4.55%	2.87%
Transportation	2.92%	2.91%
Total for IS	3.95%	3.66%

The methodology used to calculate this indicator differs slightly from the methodology used to produce the absence Statutory PI for the Council so direct benchmarking with other services or other councils is unsafe. However as we have been monitoring absence rates within IS using this methodology for a number of years it is possible to look at annual trends. For the year 2013/2014 overall absence rates were 3.74%. This rose to 4.02% in 2014/2015 before dropping down to 3.54% in 2015/2016. The overall rate for this year at 3.66% is slightly up on last year but below the two previous years.

The Council has in place procedures for managing absences which are supported by regular absence reports highlighting individuals who have hit trigger points. There are training courses available for managers and supervisors on absence management. As a Council and a service we recognise the importance of effective absence management.












Year	Q1	Q2	Q3	Q4	Year Total
2015/16	3.56%	3.41%	3.51%	4.08%	3.64%
2016/17	3.77%	3.41%	3.51%	3.95%	3.66%

Legend: ■ Years (Blue), ■ Quarters (Yellow), ▲ Target (Years), ● Target (Quarters)

Infrastructure Services Annual Measures 2016 - 2017

Generated on: 06 July 2017



PI Status		Long Term Trends		Short Term Trends	
	Alert		Improving		Improving
	Warning		No Change		No Change
	OK		Getting Worse		Getting Worse
	Unknown				
	Data Only				













Economic Development and Protective Services – Economic Development

Indicator	1.8 Provide grants and loans through the Support for Aberdeenshire Business Scheme: Number of businesses helped.						Red T'hold	Amber T'hold
	Target	Status	Value	Base	Long Trend	Short Trend	33.25	34.65
2013/14	35	🛑	28		➡	➡		
2014/15	35	✅	35		➡	➡		
2015/16	35	✅	40		➡	➡		
2016/17	35	✅	37		➡	➡		

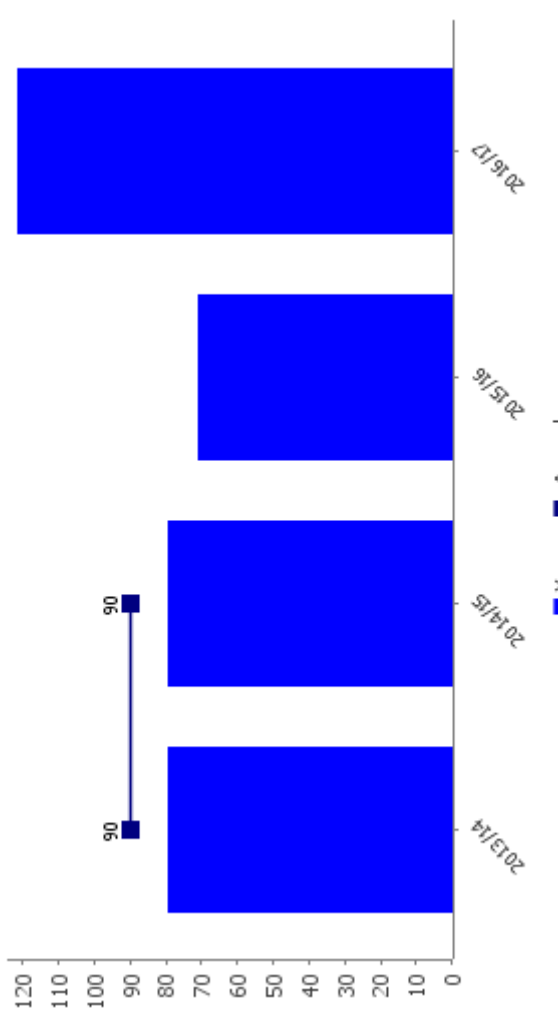
ISSP1Ca 1.3a) Provide grants and loans through the Support for Aberdeenshire Business Scheme: Number of businesses helped.

Year	Number of businesses helped
2013/14	28
2014/15	35
2015/16	40
2016/17	37

This year's support included several large projects including a new company as part of Motive Offshore and the Meldrum House Hotel extension. In total £231k of grants were awarded to promote economic development across Aberdeenshire.













Indicator	1.9 Provide grants and loans through the Support for Aberdeenshire Business Scheme: Number of jobs created or safeguarded.						Red T'hold	Amber T'hold
	Target	Status	Value	Base	Long Trend	Short Trend		
2013/14	90		79					
2014/15	90		79					
2015/16	90		71					
2016/17	90		121					

ISSP1Cb 1.3b) Provide grants and loans through the Support for Aberdeenshire Business Scheme: Number of jobs created or safeguarded.

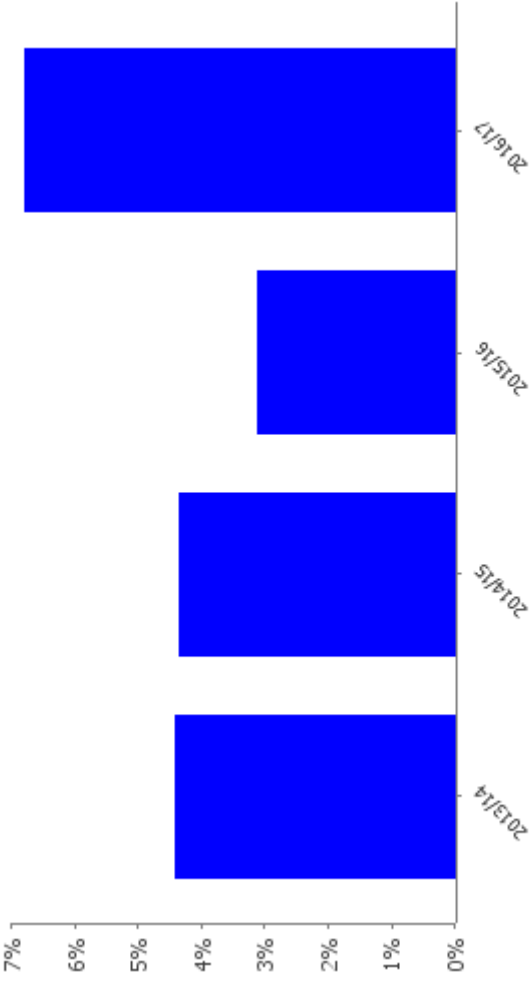


Year	Jobs Created or Safeguarded
2013/14	79
2014/15	79
2015/16	71
2016/17	121

In part the high figure this year was achieved through two job creation grants and a small number of supports to businesses with a reasonable number of staff whose jobs would be safeguarded by the investment. Jobs created were estimated to be 66.5 and jobs safeguarded to be 54. Monitoring visits will allow the figures to be checked in the future.

Indicator	1.10 % Unemployed People Assisted into work from Council operated / funded Employability Programmes						Red T'hold	Amber T'hold
	Target	Status	Value	Base	Long Trend	Short Trend		
2013/14	4%		4.4%					12.02%
2014/15	4.4%		4.33%					
2015/16	12.65%		3.11%					
2016/17	12.65%		6.79%					12.52%

ISSPIE 1.5 % Unemployed People Assisted into work from Council operated / funded Employability Programmes



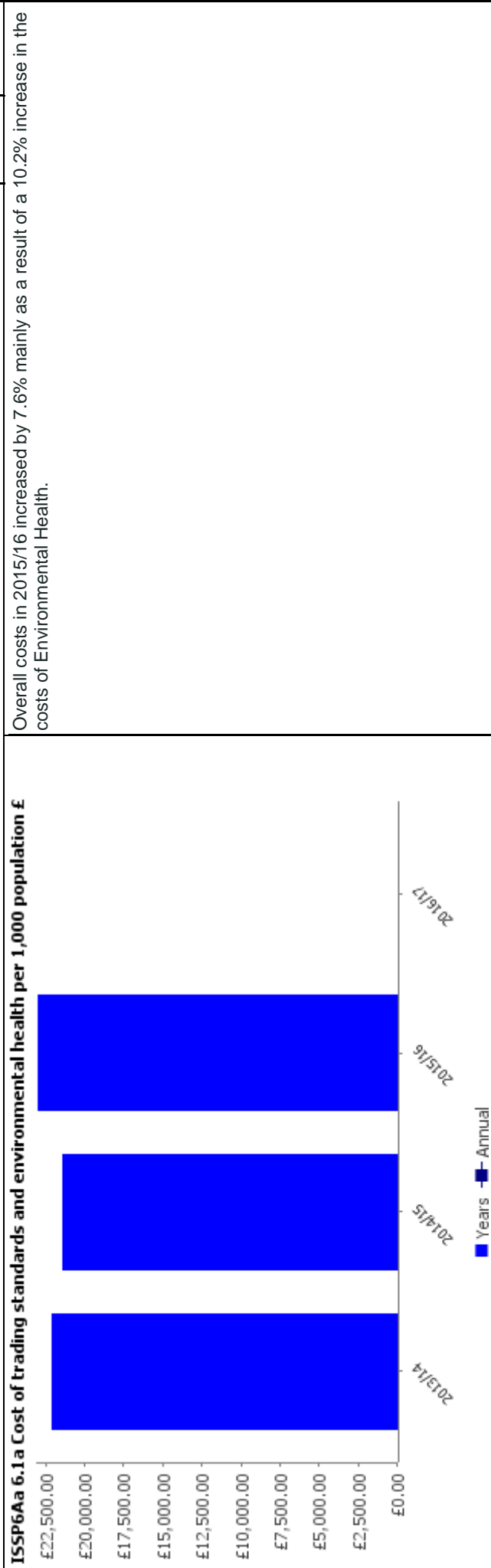
Year	Value (%)
2013/14	4.4%
2014/15	4.33%
2015/16	3.11%
2016/17	6.79%

The numerator for 2016/17 is 360.
 The unemployment rate for the calendar year 2016 for Aberdeenshire was 5,300
 This would give an estimated rate of 6.79%

This rate is low compared to other councils but the situation in Aberdeenshire is different. There have been a large number of job ready oil and gas workers becoming unemployed in this area. They don't need or request support from the Employability team, they don't take part in employability programmes and they usually move back into employment fairly quickly. Most of these benefit from the Government scheme such as PACE. The Council works a lot more with the longer term unemployed who are not job ready and who it today's job market find it more difficult to move into employment or training.

Economic Development and Protective Services – Trading Standards and Environmental Health

Indicator	1.11 Cost of trading standards and environmental health per 1,000 population £						Red T'hold	Amber T'hold
	Target	Status	Value	Base	Long Trend	Short Trend	£24,275.62	£23,172.19
2013/14	£21,827.00	✓	£22,068.75		↕	↗		
2014/15	£22,068.75	✓	£21,370.44		↕	↖		
2015/16	£22,068.75	✓	£22,999.70		↗	↗		
2016/17								



Indicator	1.12 Cost of trading standards per 1,000 population £							Red T'hold	Amber T'hold
	Target	Status	Value	Base	Long Trend	Short Trend	£6,460.6	£6,166.96	
2013/14	£4,809.42	🟢	£4,178.63		←	←	3		
2014/15	£4,178.63	🔴	£5,339.73		→	→			
2015/16	£5,873.30	🟢	£5,332.88		→	←			
2016/17									

ISSP6Ab 6.1b Cost of trading standards per 1,000 population £

Year	Annual Cost (£)
2013/14	£4,178.63
2014/15	£5,339.73
2015/16	£5,332.88
2016/17	£5,332.88

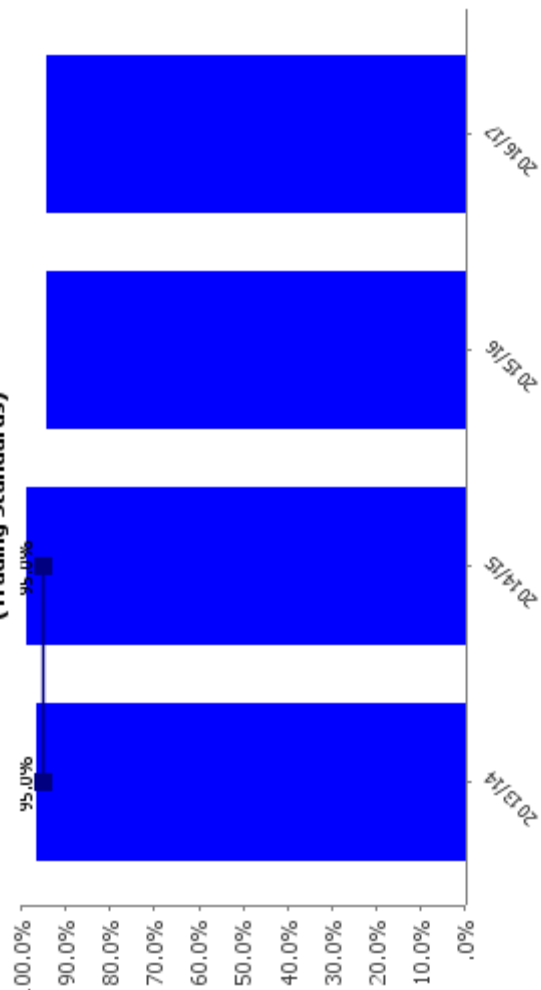
The costs for 2015/16 of £5332.88 per thousand of the population are around 0.13% lower than the costs for the previous year. Overall ranking in Scotland for 2015/16 was 14th - unchanged on that for the previous year.

Indicator	1.13 Cost of environmental health per 1,000 population £						Red T'hold	Amber T'hold
	Target	Status	Value	Base	Long Trend	Short Trend	£19,467.80	£18,582.90
2013/14	£17,018.00	🟡	£17,890.12		➡	➡		
2014/15	£17,890.12	🟢	£16,034.55		➡	➡		
2015/16	£17,698.00	🟢	£17,666.82		➡	➡		
2016/17								

ISSP6Ac 6.1c Cost of environmental health per 1,000 population £	
Year	Annual
2013/14	£17,018.00
2014/15	£17,890.12
2015/16	£16,034.55
2016/17	£17,666.82

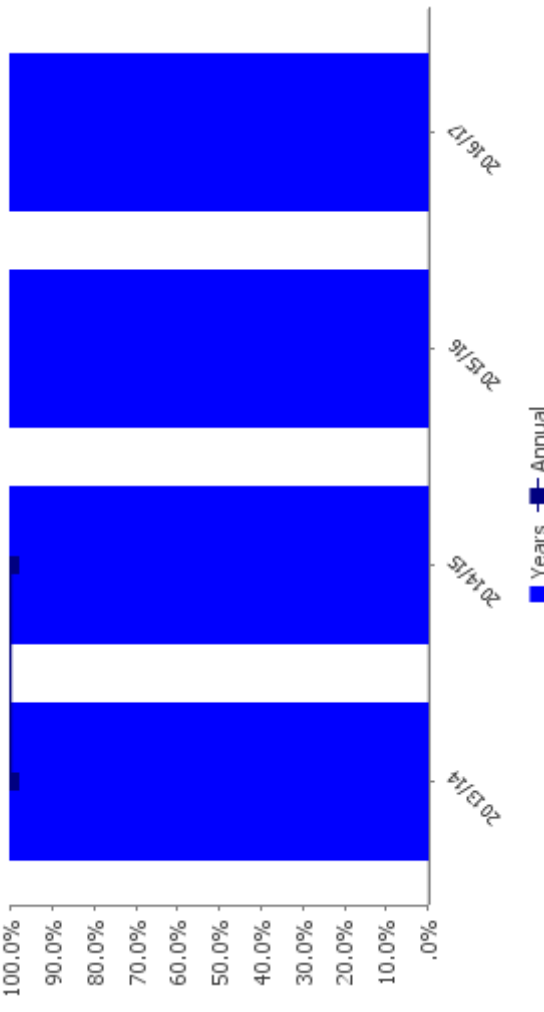
Aberdeenshire, whilst just under the Scottish average cost, is ranked nationally in 22nd position. This indicates a very tight parameter to this indicator leading to small changes having wider applications against ranked positions. The indicator is continually monitored and reviewed by the Service.

Environmental health works to tackle issues which are highlighted as being troublesome for example dog fouling. This years the Service won The Kennel Club National Local Authority Award for work in implementing the Green Dog Walker scheme which has helped reduce the incidence of dog fouling. The Dog Control Team also visits local schools and community events to promote responsible dog ownership. The services has also made significant efforts to tackle seagull nuisance in our coastal communities using innovative techniques and education to try to reduce the impact of gulls.

Indicator	1.14 Ashire - Percentage of High Risk Premises visited within the timescales (Trading Standards)							Red T'hold	Amber T'hold
	Target	Status	Value	# high risk premises	Long Trend	Short Trend			
2013/14	95.0%	✔	96.6%	88	→	→			
2014/15	95.0%	✔	98.8%	83	←	←			
2015/16	95.0%	✔	94.2%	69	→	→			
2016/17	95.0%	✔	94.3%	70	→	→			
<p>ISSP6Bg 6.2 Ashire - Percentage of High Risk Premises visited within the timescales (Trading Standards)</p>  <p>This was a good performance. The figures are slightly below target however staff numbers reduced considerably during the year due to a resignation and maternity leave. The remaining staff are to be commended on achieving a good performance.</p>									

Indicator	1.15 Ashire - Percentage of the number of high risk premises (Category A - 12 Months) inspected in terms of Health & Safety enforcement as set against the number of such premises allocated for inspection						Red T'hold	Amber T'hold
	Target	Status	Value	# allocated for inspection	Long Trend	Short Trend		
2013/14	100.0%	✓	100.0%	10	[Bar]	[Bar]		
2014/15	100.0%	✓	100.0%	5	[Bar]	[Bar]		
2015/16	100.0%	✓	100.0%	6	[Bar]	[Bar]		
2016/17	100.0%	✓	100.0%	5	[Bar]	[Bar]		

ISSP6Dg 6.4 Ashire - Percentage of the number of high risk premises (Category A - 12 Months) inspected in terms of Health & Safety enforcement as set against the number of such premises allocated for inspection



Year	Percentage
2013/14	100.0%
2014/15	100.0%
2015/16	100.0%
2016/17	100.0%

All scheduled visits were carried out.













Indicator	1.16 Abershire - Percentage of Type-A private water supplies samples completed in accordance with statutory sampling programme						Red T'hold	Amber T'hold
	Target	Status	Value	# Type-A assessments	Long Trend	Short Trend		
2013/14		?	60.0%	15	→	→		
2014/15		?	99.2%	242	→	→		
2015/16		?	100.0%	220	→	→		
2016/17		?	100.0%	232	→	-		

ISSP6Fg 6.6 Abershire - Percentage of Type-A private water supplies samples completed in accordance with statutory sampling programme

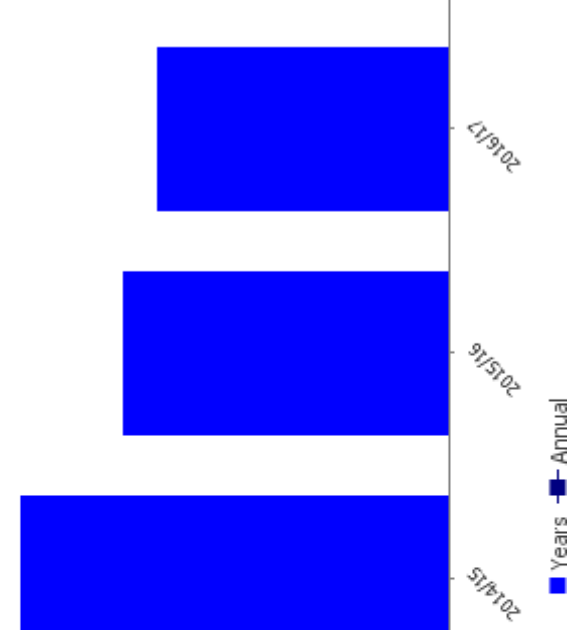
Year	Percentage
2013/14	60.0%
2014/15	99.2%
2015/16	100.0%
2016/17	100.0%

All samples were completed in accordance with the programme.

Transportation

Indicator	2.2 Achieve a 30% reduction in the number of people killed by 2015 and a 40% reduction by 2020.						Red T'hold	Amber T'hold
	Target	Status	Value	Base	Long Trend	Short Trend		
2013/14			23					
2014/15			25					
2015/16			19					
2016/17			17					

ISSP3Aa 3.1a) Achieve a 30% reduction in the number of people killed by 2015 and a 40% reduction by 2020.



Year	Value
2013/14	23
2014/15	25
2015/16	19
2016/17	17

Accident statistics are based on calendar years (January - December) rather than financial years, April - March.

Accident statistic data are collated by Moray Council and provided to Transport Scotland.





We originally reported 18 fatal accidents but one was later identified as being due to medical reasons so reducing the number to 17.

Indicator	2.3 Achieve a 43% reduction in the numbers seriously injured by 2015 and a 55% reduction by 2020						Red T'hold	Amber T'hold
	Target	Status	Value	Base	Long Trend	Short Trend		
2013/14			177		←	←		
2014/15			179		←	→		
2015/16			152		←	←		
2016/17			142		←	←		





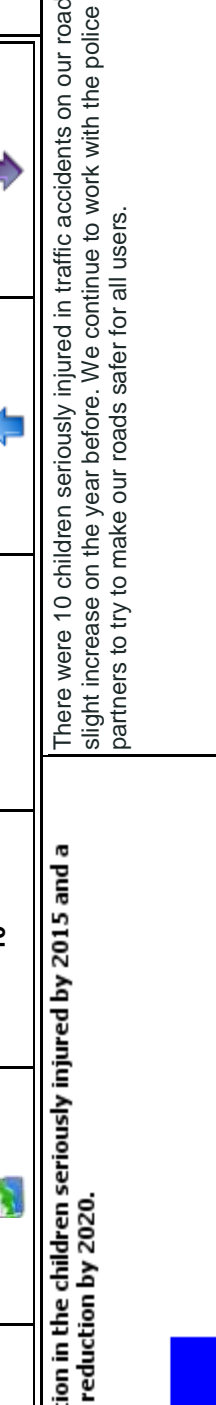
ISSP3Ab 3.1b) Achieve a 43% reduction in the numbers seriously injured by 2015 and a 55% reduction by 2020

Year	Value
2013/14	177
2014/15	179
2015/16	152
2016/17	142

We have a slight fall in rates of seriously injured during 2016. It should be noted that this is only provisional data at present. Transport Scotland have reported 141 serious injuries for our area. We are currently investigating the reasons for this discrepancy.

Indicator	2.4 Achieve a 35% reduction in the children killed by 2015 and a 50% reduction by 2020.							Red T'hold	Amber T'hold
	Target	Status	Value	Base	Long Trend	Short Trend			
2013/14			0		←	←			
2014/15			2		→	→			
2015/16			0		←	←			
2016/17			1		→	→			

ISSP3Ac 3.1c) Achieve a 35% reduction in the children killed by 2015 and a 50% reduction by 2020.	One child was involved in a fatal accident during 2016.										
<table border="1"> <caption>Annual Child Deaths Data</caption> <thead> <tr> <th>Year</th> <th>Annual Deaths</th> </tr> </thead> <tbody> <tr> <td>2013/14</td> <td>0</td> </tr> <tr> <td>2014/15</td> <td>2</td> </tr> <tr> <td>2015/16</td> <td>0</td> </tr> <tr> <td>2016/17</td> <td>1</td> </tr> </tbody> </table>	Year	Annual Deaths	2013/14	0	2014/15	2	2015/16	0	2016/17	1	
Year	Annual Deaths										
2013/14	0										
2014/15	2										
2015/16	0										
2016/17	1										

Indicator	2.5 Achieve a 50% reduction in the children seriously injured by 2015 and a 65% reduction by 2020.						Red T'hold	Amber T'hold										
	Target	Status	Value	Base	Long Trend	Short Trend												
2013/14			14		→	→												
2014/15			13		→	→												
2015/16			8		→	→												
2016/17			10		→	→												
ISSP3Ad 3.1(d) Achieve a 50% reduction in the children seriously injured by 2015 and a 65% reduction by 2020.	 <table border="1" data-bbox="534 302 750 1702"> <caption>Annual Values for Children Seriously Injured</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>2013/14</td> <td>14</td> </tr> <tr> <td>2014/15</td> <td>13</td> </tr> <tr> <td>2015/16</td> <td>8</td> </tr> <tr> <td>2016/17</td> <td>10</td> </tr> </tbody> </table>						Year	Value	2013/14	14	2014/15	13	2015/16	8	2016/17	10		
Year	Value																	
2013/14	14																	
2014/15	13																	
2015/16	8																	
2016/17	10																	
<p>There were 10 children seriously injured in traffic accidents on our roads during 2016 a slight increase on the year before. We continue to work with the police and other partners to try to make our roads safer for all users.</p>																		

Roads, Landscape Services and Waste:- Roads

Indicator	3.3 Cost of maintenance per kilometre of road						Red T'hold	Amber T'hold
	Target	Status	Value	Base	Long Trend	Short Trend		
2013/14			£3,999.69		→	→		
2014/15			£2,597.21		←	←		
2015/16			£2,597.59		←	→		
2016/17								

ISSP4A 4.1 Cost of maintenance per kilometre of road

Year	Annual Cost (£)
2013/14	£3,999.69
2014/15	£2,597.21
2015/16	£2,597.59

Costs are substantially lower than the national average. These statistics contradict the assumption that rural and semi-rural authorities have the highest road maintenance costs.

In part, the reduction in costs over the timeframe above could be impacted by the reduction in winter maintenance programmes of most local authorities due to ongoing improved winter conditions. Other contributory factors include intelligent investment and a well thought out strategic approach over the longer term.

Indicator	3.4 Percentage of A Class Roads that should be considered for maintenance (SPI)							Red T'hold	Amber T'hold
	Target	Status	Value	Base	Long Trend	Short Trend			
2013/14	32.0%	🟢	22.7%		↔	↔	33.6%	32.8%	
2014/15	32.0%	🟢	23.4%		↔	↔			
2015/16	32.0%	🟢	23.0%		↔	↔			
2016/17	32.0%	🟢	24.8%		↔	↔			

ISSP4Ba 4.2a) Percentage of A Class Roads that should be considered for maintenance (SPI)

Year	Value (%)	Target (%)
2013/14	22.7%	32.0%
2014/15	23.4%	32.0%
2015/16	23.0%	32.0%
2016/17	24.8%	32.0%

This indicator shows the percentage of the road network that should be considered for maintenance treatment (the red band), together with the portion requiring further investigation and/or monitoring (the amber band). The condition of roads will be affected by:

- Budgetary constraints
- Traffic flows/usage
- Weather patterns

Aberdeenshire Council is responsible for some 3,440 miles of carriageways and 960 miles of footways. Ensuring that the network is effectively maintained is a key priority for the Roads Service and asset management techniques are used to minimise the impact of ongoing budgetary pressures on road condition.

The percentage of A Class Roads that should be considered for maintenance increased slightly to 24.8% but remains well below target.

Indicator	3.5 Percentage of B Class Roads that should be considered for maintenance (SPI)							Red T'hold	Amber T'hold
	Target	Status	Value	Base	Long Trend	Short Trend			
2013/14	32.0%	✔	22.1%		←	→		33.6%	
2014/15	32.0%	✔	22.6%		→	→		32.8%	
2015/16	32.0%	✔	20.0%		←	←			
2016/17	32.0%	✔	21.4%		←	→			

ISSP4Bb 4.2b) Percentage of B Class Roads that should be considered for maintenance (SPI)

Year	Value (%)	Target (%)
2013/14	22.1	32.0
2014/15	22.6	32.0
2015/16	20.0	32.0
2016/17	21.4	32.0

This indicator shows the percentage of the road network that should be considered for maintenance treatment (the red band), together with the portion requiring further investigation and/or monitoring (the amber band). The condition of roads will be affected by:

- Budgetary constraints
- Traffic flows/usage
- Weather patterns

Aberdeenshire Council is responsible for some 3,440 miles of carriageways and 960 miles of footways. Ensuring that the network is effectively maintained is a key priority for the Roads Service and asset management techniques are used to minimise the impact of ongoing budgetary pressures on road condition.

The percentage of B Class Roads that should be considered for maintenance increased slightly to 21.4% but remains well below target.

Indicator	3.6 Percentage of C Class Roads that should be considered for maintenance (SPI)						Red T'hold	Amber T'hold
	Target	Status	Value	Base	Long Trend	Short Trend		
2013/14	32.0%	✔	23.3%		→	→	33.6%	32.8%
2014/15	32.0%	✔	22.7%		→	←		
2015/16	32.0%	✔	18.8%		←	←		
2016/17	32.0%	✔	18.5%		←	←		

ISSP4Bc 4.2c) Percentage of C Class Roads that should be considered for maintenance (SPI)

Year	Value (%)
2013/14	23.3%
2014/15	22.7%
2015/16	18.8%
2016/17	18.5%

This indicator shows the percentage of the road network that should be considered for maintenance treatment (the red band), together with the portion requiring further investigation and/or monitoring (the amber band). The condition of roads will be affected by:

- Budgetary constraints
- Traffic flows/usage
- Weather patterns

Aberdeenshire Council is responsible for some 3,440 miles of carriageways and 960 miles of footways. Ensuring that the network is effectively maintained is a key priority for the Roads Service and asset management techniques are used to minimise the impact of ongoing budgetary pressures on road condition.

The percentage of C Class Roads that should be considered for maintenance decreased to 18.5% and remains well below target.

Indicator	3.7 Percentage of Unclassified Roads that should be considered for maintenance (SPI)						Red T'hold	Amber T'hold
	Target	Status	Value	Base	Long Trend	Short Trend		
2013/14	32.0%	✔	30.7%		→	→		32.8%
2014/15	32.0%	✔	28.6%		→	←		
2015/16	32.0%	✔	31.1%		→	→		
2016/17	32.0%	✔	30.3%		→	←		

ISSP4Bd 4.2d) Percentage of Unclassified Roads that should be considered for maintenance (SPI)













Year	Value (%)
2013/14	30.7%
2014/15	28.6%
2015/16	31.1%
2016/17	30.3%

This indicator shows the percentage of the road network that should be considered for maintenance treatment (the red band), together with the portion requiring further investigation and/or monitoring (the amber band). The condition of roads will be affected by:

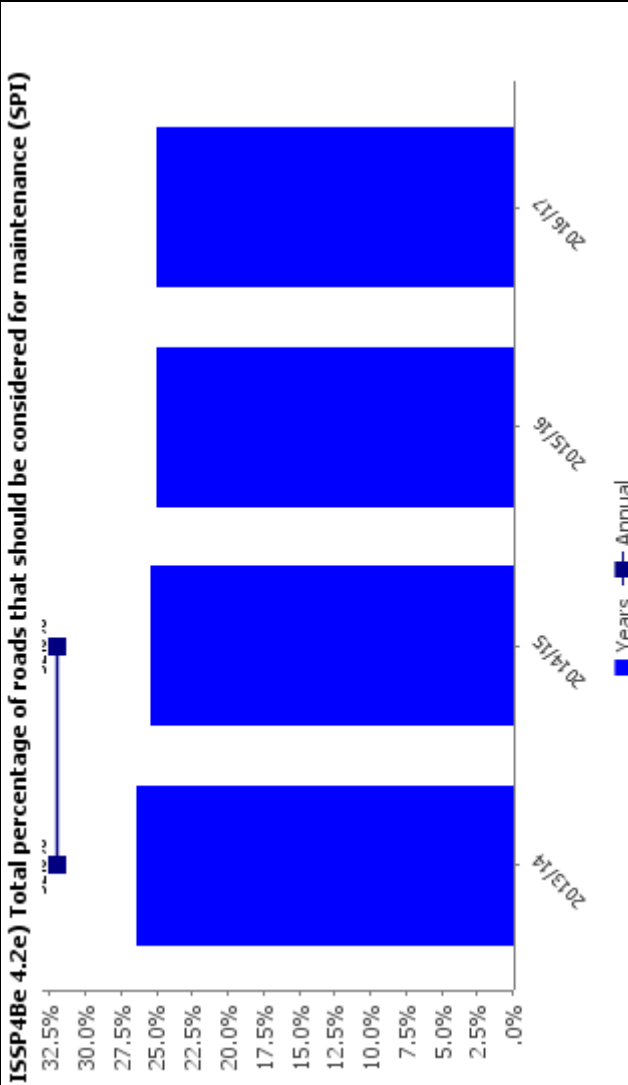
- Budgetary constraints
- Traffic flows/usage
- Weather patterns

Aberdeenshire Council is responsible for some 3,440 miles of carriageways and 960 miles of footways. Ensuring that the network is effectively maintained is a key priority for the Roads Service and asset management techniques are used to minimise the impact of ongoing budgetary pressures on road condition.

The percentage of unclassified roads that should be considered for maintenance decreased to 30.3% and remains below target.

Indicator	3.8 Total percentage of roads that should be considered for maintenance (SPI)							Red T'hold	Amber T'hold
	Target	Status	Value	Base	Long Trend	Short Trend			
2013/14	32.0%		26.3%					33.6%	32.8%
2014/15	32.0%		25.4%						
2015/16	32.0%		24.9%						
2016/17	32.0%		24.9%						

ISSP4Be 4.2e) Total percentage of roads that should be considered for maintenance (SPI)












Year	Value (%)	Target (%)
2013/14	26.3%	32.0%
2014/15	25.4%	32.0%
2015/16	24.9%	32.0%
2016/17	24.9%	32.0%

This indicator shows the percentage of the road network that should be considered for maintenance treatment (the red band), together with the portion requiring further investigation and/or monitoring (the amber band). The condition of roads will be affected by:

- Budgetary constraints
- Traffic flows/usage
- Weather patterns

Aberdeenshire Council is responsible for some 3,440 miles of carriageways and 960 miles of footways. Ensuring that the network is effectively maintained is a key priority for the Roads Service and asset management techniques are used to minimise the impact of ongoing budgetary pressures on road condition.

The percentage of roads that should be considered for maintenance was unchanged at 24.9% and remains well below target.

Indicator	3.9 Actual investment as a %age of Steady State figure						Red T'hold	Amber T'hold
	Target	Status	Value	Base	Long Trend	Short Trend		
2013/14	72.5%		97.57%					68.88%
2014/15	72.5%		59.87%					
2015/16	72.5%		65.62%					
2016/17								71.78%

ISPP4C 4.3 Actual investment as a %age of Steady State figure

Year	Actual Investment (%)
2013/14	72.5%
2014/15	72.5%
2015/16	59.87%
2016/17	65.62%

26.1 Actual cost of planned maintenance work (carriageways)
 Planned maintenance work is considered to be that which provides for a sustainable outcome, adding value to the carriageway asset network, and includes:-
 surface dressing
 thin/micro surfacing
 thin, moderate and thick overlay
 thin, moderate, structural inlay
 reconstruction
 road drainage schemes
 planned patching

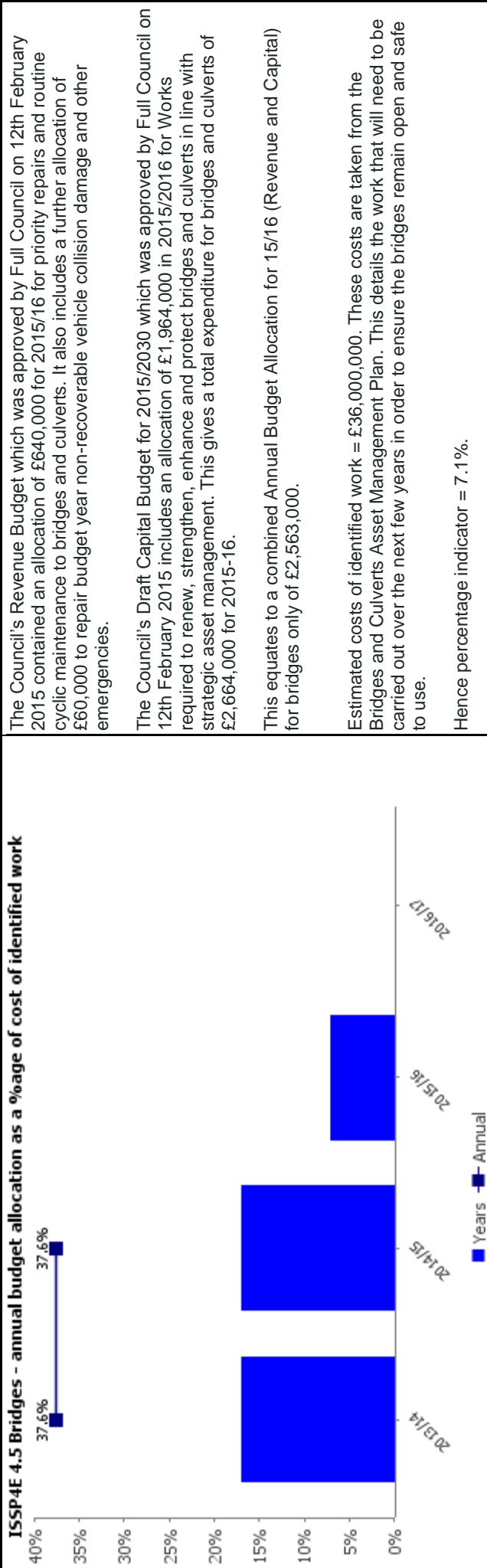
Enter the total cost of planned maintenance operations pertaining to the carriageway asset, including all of the above. This figure should equate to the sub total (CAMSPPC) of all planned works itemised in the earlier section, excluding client costs.

26.4 Steady state figure from SCOTS Financial Model
 The SCOTS Roads Financial Model has determined the budget for each authority required to maintain the RCI at its steady state for 10 years.
 The report defines steady state as the reporting of the same RCI percentage in each subsequent year, thereby there is no deterioration or improvement in the reported overall condition of an authority's road network.
 Show the Steady State figure from the State of Scottish Local Roads Network Report 2010.

Actual investment as a % of steady state figure" is calculated by dividing the "Actual cost of planned maintenance work (carriageways)" by the "Steady state figure from SCOTS Financial Model". The following definitions are extracted from the SCOTS APSE RAMP Guidance notes:

The budget required to maintain steady state can be compared with the authority's budget allocation.

Indicator	3.10 Bridges - annual budget allocation as a %age of cost of identified work					Red T'hold	Amber T'hold
	Target	Status	Value	Base	Long Trend	Short Trend	
2013/14	37.6%	●	17%		→	?	35.72%
2014/15	37.6%	●	17%		→	-	
2015/16	37.6%	●	7.1%		→	→	
2016/17							



Indicator	3.11 Percentage of bridges without weight or width restriction.						Red T'hold	Amber T'hold
2013/14	Target	Status	Value	Number of bridges	Long Trend	Short Trend	94.67%	98.65%
2014/15	99.65%	✔	99.8%	1,467	←	←		
2015/16	99.65%	✔	99.93%	1,337	←	←		
2016/17	99.65%	✔	99.82%	1,091	←	→		
2016/17	99.65%	✔	99.16%	1,307	→	→		

ISSP4F 4.6 Percentage of bridges without weight or width restriction.
<p>The chart displays the annual percentage of bridges without weight or width restriction. The y-axis represents the percentage from 0% to 100%. The x-axis lists the fiscal years from 2013/14 to 2016/17. A legend indicates that the blue bars represent 'Annual' data. The values for each year are: 2013/14 (99.65%), 2014/15 (99.65%), 2015/16 (99.93%), and 2016/17 (99.82%).</p>

The indicator was calculated from the lists contained in the Restricted Bridges Master File for the bridges for which Aberdeenshire Council is Bridge Authority.

The total number of bridges is taken from Bridges Section Bridge Management System (BMS). The BMS uses software called Confirm. This is accessible from all computers within Structures (Woodhill House, Cape House and Carlton House). The Restricted Bridges Master File is held within a folder located within the Structures Section filing. 1296 bridges are shown without a weight or width restriction. 11 bridges have restrictions (0.84%). For the first time in years this measure has fallen below target.










Roads, Landscape Services and Waste:- Landscape Services

Indicator	3.12 Costs of Parks & Open Spaces per 1,000 population						Red T'hold	Amber T'hold
	Target	Status	Value	Base	Long Trend	Short Trend		
2013/14	£17,304.00	✓	£17,083.11		↑	↑	£23,343.60	£22,454.32
2014/15	£17,083.11	✓	£17,086.37		↑	↑		
2015/16	£22,232.00	✓	£17,758.44		↑	↑		
2016/17								

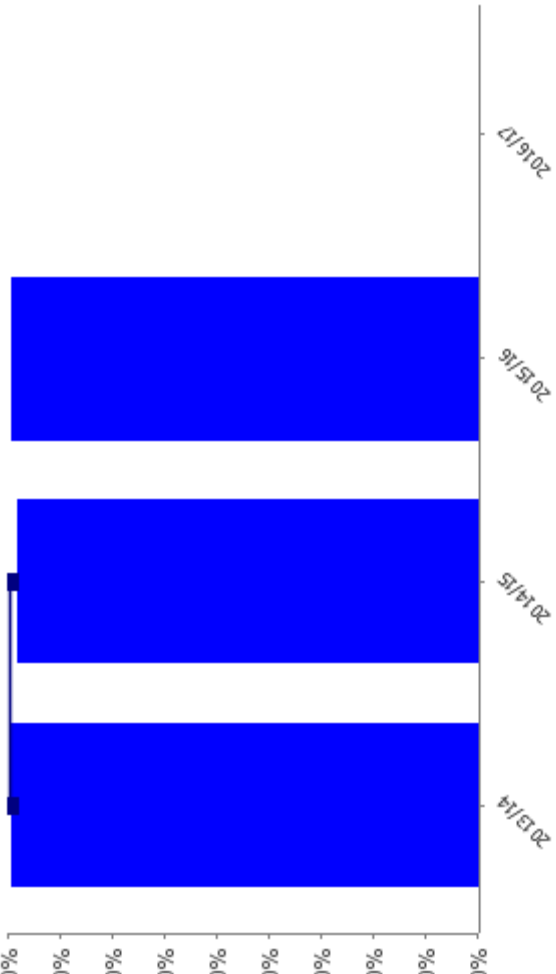
ISSP4G 4.7 Costs of Parks & Open Spaces per 1,000 population

Year	Annual Cost (£)
2013/14	£17,083.11
2014/15	£17,086.37
2015/16	£17,758.44
2016/17	£17,758.44

Whilst this indicator has for the first time fallen to the second quartile, it does however remain strong both locally and nationally. Providing quality public spaces is a priority for the council and supports the council's core outcome of 'Caring for Communities.' The council looks maintains and supports 446 play parks and 9 beaches have been awarded the Rural Seaside Award Flag. Work has been undertaken to upgrade the Bervie Braes in Stonehaven for walkers and cyclists to enjoy. A three metre-wide shared-use path from Redcliff to Invercarron Cottage will be created with an improved surface. The council has four main country parks located at Alford, Balmedie, Haddo and Mintlaw. Aden Country Park continues to be recognised as one the top green spaces in Scotland with a prestigious Green Flag award and has been joined by Haddo Country Park for the first time. The parks cover a range of geography and include areas of special interest for conservation.

Indicator	3.13 Percentage of adults satisfied with parks and open spaces						Red T'hold	Amber T'hold
2013/14	Target 87%	Status 	Value 89%	# surveyed	Long Trend 	Short Trend 	81.42%	84.84%
2014/15	89%		88%					
2015/16	85.7%		89%					
2016/17								

ISSP4H 4.8 Percentage of adults satisfied with parks and open spaces



Year	Percentage
2013/14	89%
2014/15	88%
2015/16	89%
2016/17	89%

■ Years ■ Annual




Satisfaction with parks and open spaces has increased by 1% over the year whilst our position has improved from 13th to 12th nationally. The council sits 2.3% above the national satisfaction rating for parks and open spaces and we occupy an improved position within the second quartile. The Scottish average has remained consistent within the upper 80% over the past four years.

2015/16 has been a positive year for the council's parks and open spaces with continuation of awards and for parks and beaches across the region.

This figure is taken from the Scottish Household Survey, a national survey conducted on an annual basis. Whilst previously noted, the SHS is deemed appropriate at a national level by the Improvement Service however there are recognised limitations at local authority level in relation to the very small sample sizes and low confidence levels and for these reasons, the Improvement Service are working with local authorities and Scottish Government to develop an improved measure of customer/resident satisfaction which is comparable at local authority level.

In the meantime, the council continues to monitor satisfaction with parks and open spaces on a monthly basis via the Reputation Tracker, a survey conducted on our behalf by an external partner. The council will continue to regularly monitor satisfaction, taking action where appropriate to address negative perceptions.

Roads, Landscape Services and Waste:- Waste

Indicator	3.14 Gross cost per premises of refuse collection (S)						Red T'hold	Amber T'hold
	Target	Status	Value	Base	Long Trend	Short Trend		
2013/14			£75.1		→	→		
2014/15			£79.3		→	→		
2015/16			£74.7		←	←		
2016/17								

ISSP6L 6.12 Gross cost per premises of refuse collection (S)

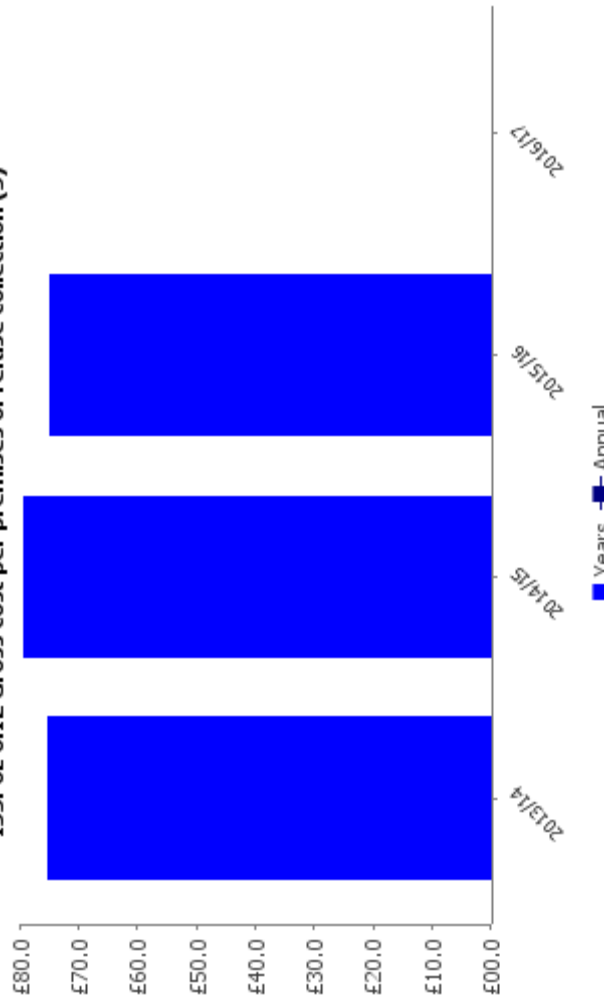



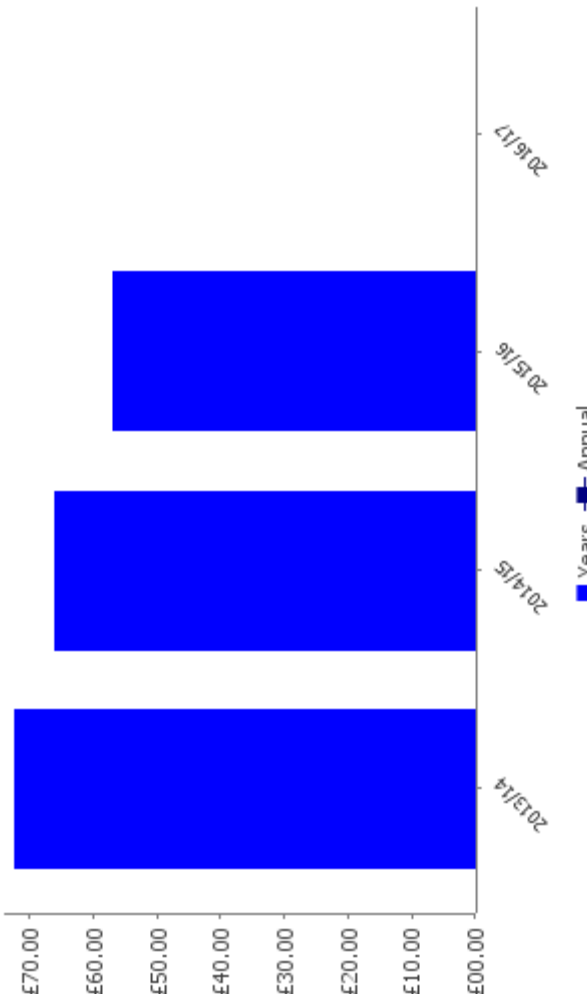


Figure used for number of premises 122677 which includes 116611 domestic occupied, 2186 under construction and 3880 commercial




Indicator	3.15 Net cost per premises of refuse collection (S)						Red T'hold	Amber T'hold
	Target	Status	Value	Base	Long Trend	Short Trend		
2013/14			£72.27		↑	↑		
2014/15			£65.96		↑	↑		
2015/16			£56.87		↑	↑		
2016/17								

ISSP6M 6.13 Net cost per premises of refuse collection (S)										
 <table border="1"> <caption>Net cost per premises of refuse collection (S)</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>2013/14</td> <td>£72.27</td> </tr> <tr> <td>2014/15</td> <td>£65.96</td> </tr> <tr> <td>2015/16</td> <td>£56.87</td> </tr> <tr> <td>2016/17</td> <td></td> </tr> </tbody> </table>	Year	Value	2013/14	£72.27	2014/15	£65.96	2015/16	£56.87	2016/17	
Year	Value									
2013/14	£72.27									
2014/15	£65.96									
2015/16	£56.87									
2016/17										

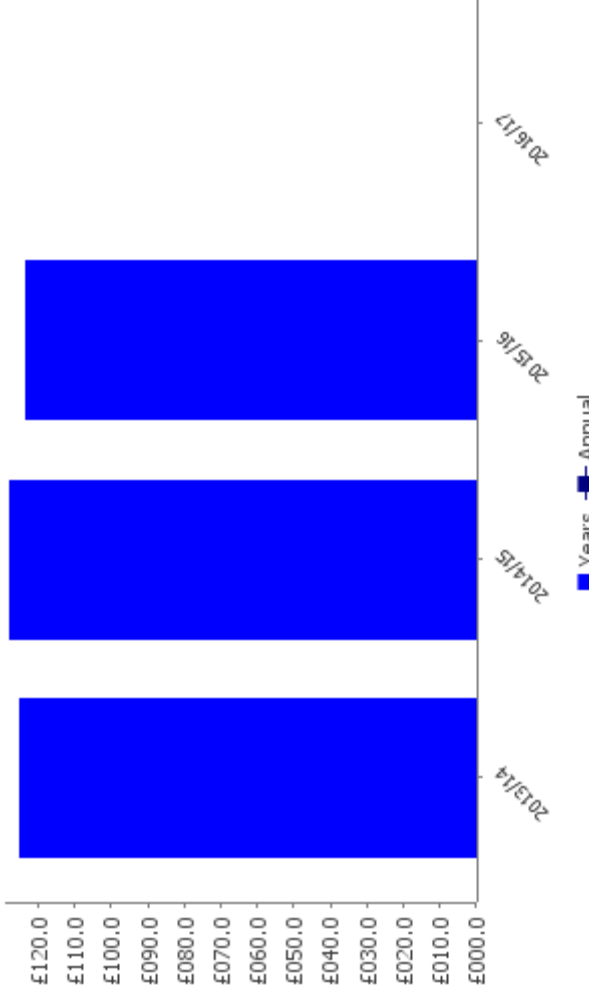
Net costs for waste collection have improved considerably from 2014/15. This can be directly attributed by efficiencies underway by the service and the improved waste management programme becoming embedded with this indicator moving into the second quartile and up 4 national ranking positions since the previous year.

 The net cost indicator was established as a way of recognising how waste management can be an income generator for local authorities, and difference in performance can be attributed to a variety of different factors. For this particular family group, geographical considerations have an important impact on costs as certain factors are not possible to change.

 It should be noted however, that improvements can be finite with costs 'bottoming out' in the future.

Indicator	3.16 Gross cost per premises of refuse disposal (S)							Red T'hold	Amber T'hold
	Target	Status	Value	Base	Long Trend	Short Trend			
2013/14			£125.2		→	→			
2014/15			£128.0		→	→			
2015/16			£127.74		→	←			
2016/17									

ISSP6N 6.1.4 Gross cost per premises of refuse disposal (S)












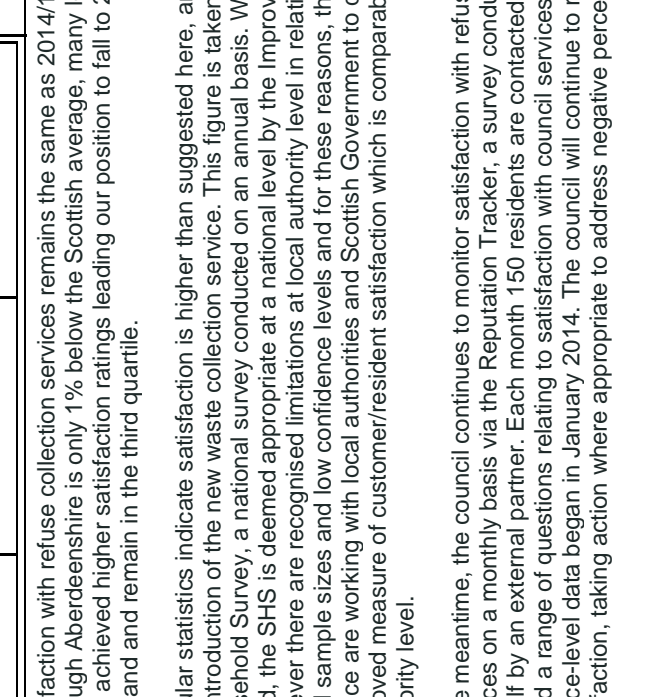
Year	Annual Value (S)
2013/14	£125.2
2014/15	£128.0
2015/16	£127.74
2016/17	-




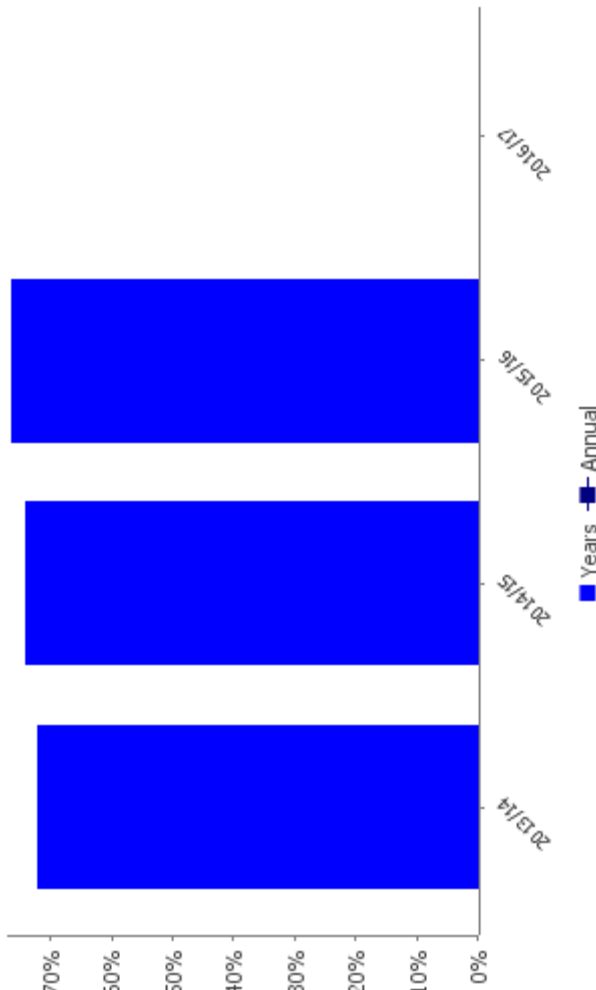
Total number of premises number used was 122677 which comprises of 116611 domestic occupied, 2186 under construction and 3880 commercial




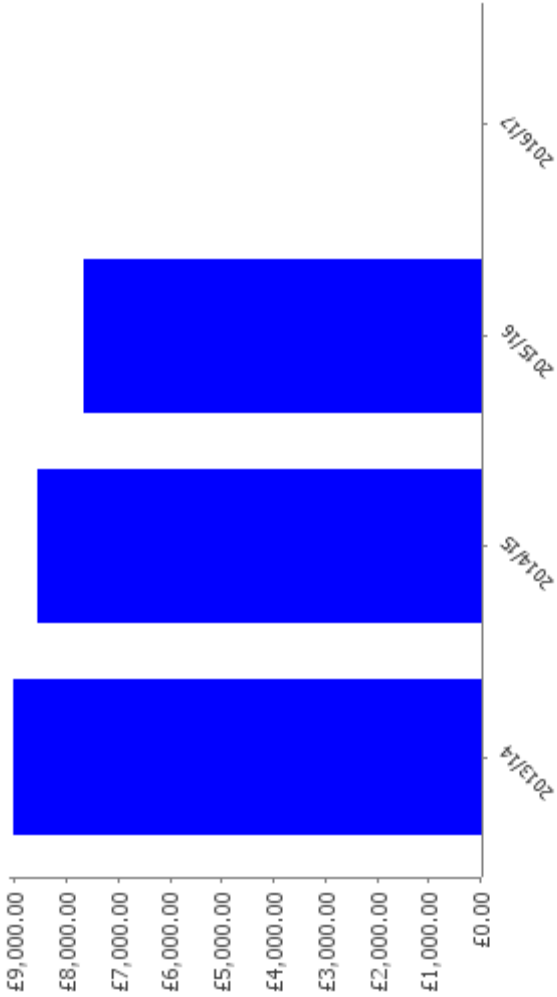
Indicator	3.17 Net cost per premises of refuse disposal (£)					Red T'hold	Amber T'hold
	Target	Status	Value	Base	Long Trend		
2013/14			£086.19				
2014/15			£105.48				
2015/16			£123.3				
2016/17							

ISSP60 6.15 Net cost per premises of refuse disposal (£)	
2013/14	£86.19
2014/15	£105.48
2015/16	£123.3
2016/17	

Year on year the council has not been able to outperform other authorities and costs continue to rise seeing Aberdeenshire enter the bottom quartile for the first time and fall 2 places nationally from 25th to 27th. For the purpose of this measure refuse disposal includes the treatment of waste collected by the council and destined for final disposal in landfill. It includes sorting, compacting, baling, shredding, composting (exclusive of material not landfilled) and recycling, ie any treatment of waste collected by the council which is recycled e.g. paper, cardboard, glass, textiles, ferrous and non-ferrous metal, books, wood etc. The operation of transfer-loading stations and the provision of civic amenity sites or skips are regarded as disposal.

Indicator	3.18 Percentage of adults satisfied with refuse collection service							Red T'hold	Amber T'hold										
	Target	Status	Value	Base	Long Trend	Short Trend													
2013/14			76%																
2014/15			82%																
2015/16			82%																
2016/17																			
ISSP6P 6.16 Percentage of adults satisfied with refuse collection service	 <table border="1"> <caption>ISSP6P 6.16 Percentage of adults satisfied with refuse collection service</caption> <thead> <tr> <th>Year</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>2013/14</td> <td>76%</td> </tr> <tr> <td>2014/15</td> <td>82%</td> </tr> <tr> <td>2015/16</td> <td>82%</td> </tr> <tr> <td>2016/17</td> <td>82%</td> </tr> </tbody> </table>							Year	Percentage	2013/14	76%	2014/15	82%	2015/16	82%	2016/17	82%	<p>Satisfaction with refuse collection services remains the same as 2014/15 results and although Aberdeenshire is only 1% below the Scottish average, many local authorities have achieved higher satisfaction ratings leading our position to fall to 23rd across Scotland and remain in the third quartile.</p> <p>Regular statistics indicate satisfaction is higher than suggested here, and particular since the introduction of the new waste collection service. This figure is taken from the Scottish Household Survey, a national survey conducted on an annual basis. Whilst previously noted, the SHS is deemed appropriate at a national level by the Improvement Service however there are recognised limitations at local authority level in relation to the very small sample sizes and low confidence levels and for these reasons, the Improvement Service are working with local authorities and Scottish Government to develop an improved measure of customer/resident satisfaction which is comparable at local authority level.</p> <p>In the meantime, the council continues to monitor satisfaction with refuse collection services on a monthly basis via the Reputation Tracker, a survey conducted on our behalf by an external partner. Each month 150 residents are contacted by telephone and asked a range of questions relating to satisfaction with council services. Collection of this service-level data began in January 2014. The council will continue to regularly monitor satisfaction, taking action where appropriate to address negative perceptions.</p>	
Year	Percentage																		
2013/14	76%																		
2014/15	82%																		
2015/16	82%																		
2016/17	82%																		

Indicator	3.19 Percentage of adults satisfied with street cleansing							Red T'hold	Amber T'hold
	Target	Status	Value	Base	Long Trend	Short Trend			
2013/14			72%		→	→			
2014/15			74%		→	→			
2015/16			76.3%		→	→			
2016/17									
<p data-bbox="582 1276 614 2004">ISSP6Q 6.17 Percentage of adults satisfied with street cleansing</p>  <p data-bbox="582 112 670 1052">Satisfaction with street cleaning improved by 2.3% from last year with a resultant increase in position from 19th to 17th and remains within the third quartile. Satisfaction levels of Aberdeenshire's street cleaning services are higher than the Scottish average.</p> <p data-bbox="694 112 885 1052">This figure is taken from the Scottish Household Survey, a national survey conducted on an annual basis. Whilst previously noted, the SHS is deemed appropriate at a national level by the Improvement Service however there are recognised limitations at local authority level in relation to the very small sample sizes and low confidence levels and for these reasons, the Improvement Service are working with local authorities and Scottish Government to develop an improved measure of customer/resident satisfaction which is comparable at local authority level.</p> <p data-bbox="893 112 1053 1052">In the meantime, the council continues to monitor satisfaction with street cleaning services on a monthly basis via the Reputation Tracker, a survey conducted on our behalf by an external partner. Each month 150 residents are contacted by telephone and asked a range of questions relating to satisfaction with council services. Collection of this service-level data began in January 2014. The council will continue to regularly monitor satisfaction, taking action where appropriate to address negative perceptions.</p>									

Indicator	3.20 Net cost of street cleaning per 1,000 population						Red T'hold	Amber T'hold
2013/14	Target	Status	Value	Base	Long Trend	Short Trend		
2014/15			£9,028.48		→	→		
2015/16			£8,527.75		←	←		
2016/17			£7,657.66		←	←		
<p data-bbox="598 1303 630 1982">ISSP6R 6.18 Net cost of street cleaning per 1,000 population</p>  <p data-bbox="598 129 774 1052">Aberdeenshire costs continue to fall and our position nationally increases year on year. The Scottish average figure is more than double the Aberdeenshire figure. This can in part be attributed to a reduction in expenditure and corresponding increase in population size reducing the per-head spend. While the national trend is also for reducing costs, council expenditure remains very comfortably below the national average and holding second position across Scotland.</p>								

Indicator	3.21 The overall cleanliness index achieved following inspection of a sample of streets and other relevant land (S)							Red T'hold	Amber T'hold
	Target	Status	Value	Base	Long Trend	Short Trend			
2013/14	98.0%	✔	99.6%		←	←	←	88.4%	90.7%
2014/15	99.6%	✔	98.2%		←	→	→		
2015/16	93.0%	✔	94.3%		→	→	→		
2016/17									

ISSP65 6.19 The overall cleanliness index achieved following inspection of a sample of streets and other relevant land (S)										
<table border="1"> <caption>Annual Cleanliness Index Data</caption> <thead> <tr> <th>Year</th> <th>Annual Index (%)</th> </tr> </thead> <tbody> <tr> <td>2013/14</td> <td>75.0%</td> </tr> <tr> <td>2014/15</td> <td>75.0%</td> </tr> <tr> <td>2015/16</td> <td>75.0%</td> </tr> <tr> <td>2016/17</td> <td>94.3%</td> </tr> </tbody> </table>	Year	Annual Index (%)	2013/14	75.0%	2014/15	75.0%	2015/16	75.0%	2016/17	94.3%
Year	Annual Index (%)									
2013/14	75.0%									
2014/15	75.0%									
2015/16	75.0%									
2016/17	94.3%									
<p>Cleanliness of streets continues to be an area of strength for the council. The last Scottish Household survey indicated 94.3% cleanliness, ranking the council 16th nationally. Whilst this is technically a poorer result than 2014/15, this indicator has extremely narrow parameters resulting in the slightest change having an inordinately negative impact on positions.</p>										

Planning and building standards

Indicator	4.11 Availability of Marketable Employment Land					Red T'hold	Amber T'hold
	Target	Status	Value	Base	Long Trend		
2013/14	60		375				
2014/15	60		360				
2015/16	60		341				
2016/17	60		341				

ISSP5A 5.1 Availability of Marketable Employment Land	
2013/14	375
2014/15	360
2015/16	341
2016/17	341

These figures were published in December 2016 and cover the period April 2015 - March 2016.

In Aberdeenshire, there was no net change in the marketable supply over the year, remaining at 341ha, of which 70ha are classed as immediately available. Various sites have been taken up over the year, largely in the vicinity of Aberdeen, while others have entered the marketable supply.

The Strategic Development Plan requirements for employment land supply are as follows:

- 60ha of marketable land available in Aberdeen City
- 60ha of marketable land available in the Strategic Growth Areas of Aberdeenshire.
- At least 20ha of this marketable land to be suitable for high quality business use/company headquarters.

The targets for the supply of marketable employment land in both Aberdeen City and Aberdeenshire continue to be significantly exceeded and the overall employment land supply provision is generous. Over 20ha of the total marketable land available is considered suitable for high quality business use and/or company headquarters.

Indicator	4.12 Housing Land Audit - AHMA (years)							Red T'hold	Amber T'hold
	Target	Status	Value	Base	Long Trend	Short Trend			
2013/14	5	✔	6.2		←	←		4.75	
2014/15	5	✔	7.7		←	←			
2015/16	5	✔	7.3		←	→			
2016/17	5	✔	7.2		←	→		4.95	

ISSP5Ba 5.2a Housing Land Audit - AHMA (years)	
2013/14	6.2
2014/15	7.7
2015/16	7.3
2016/17	7.2

These figures were taken from the Housing Land Audit 2017 which went to the Strategic Development Planning Authority in June 2017.
 Housing Market Area: Aberdeen HMA
 SDP Housing Requirement 2017-2021 7,509
 Five Year Effective Supply 2017 10,753
 Number of Years Supply 7.2





Indicator	4.13 Housing Land Audit - RHMA				Red T'hold	Amber T'hold
	Target	Status	Value	Base		
2013/14	5	✔	6.6		Long Trend: ←	Short Trend: ←
2014/15	5	✔	5.5		Long Trend: →	Short Trend: →
2015/16	5	✔	5.4		Long Trend: →	Short Trend: →
2016/17	5	✔	5.6		Long Trend: →	Short Trend: →

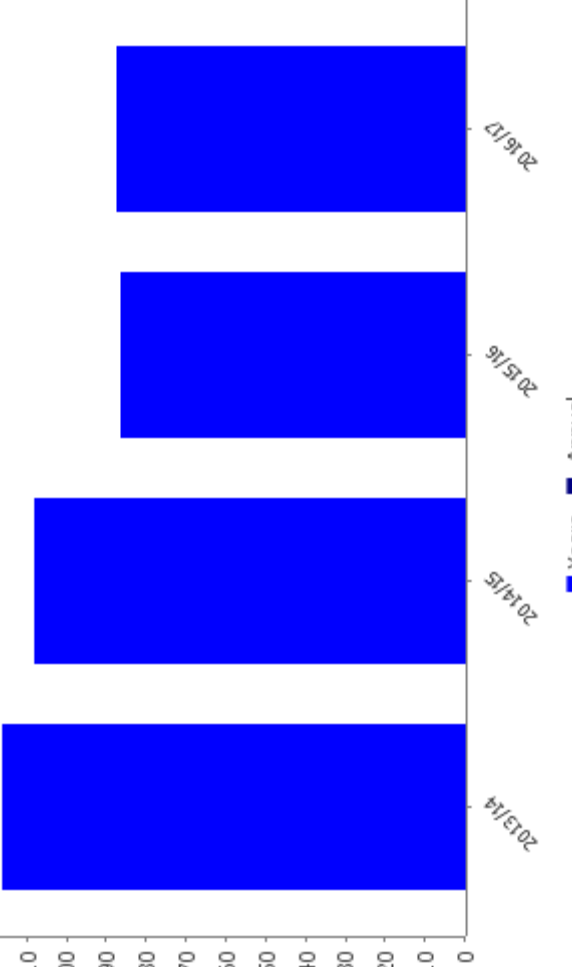
ISSP58b 5.2b Housing Land Audit - RHMA













Year	Value
2013/14	6.6
2014/15	5.5
2015/16	5.4
2016/17	5.6

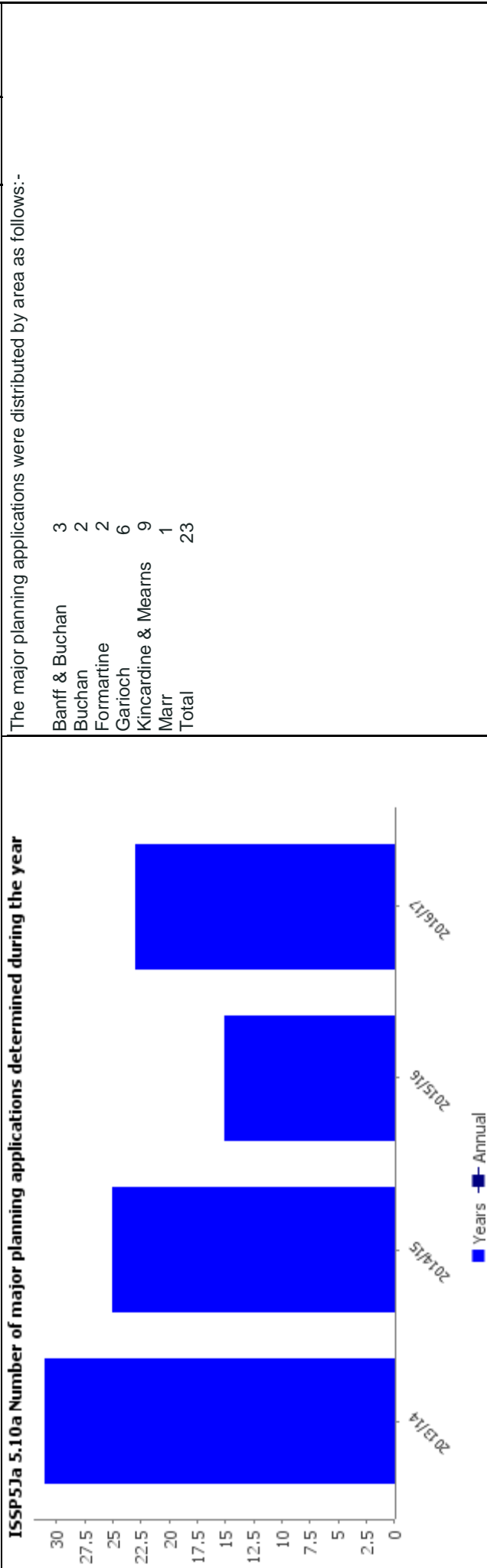
Taken from the Housing Land Audit published June 2017.











Housing Market Area : Rural HMA
 SDP Housing Requirement 2017-2021 : 3,206
 Five Year Effective Supply 2017 : 3,605
 Number of Years Supply : 5.6

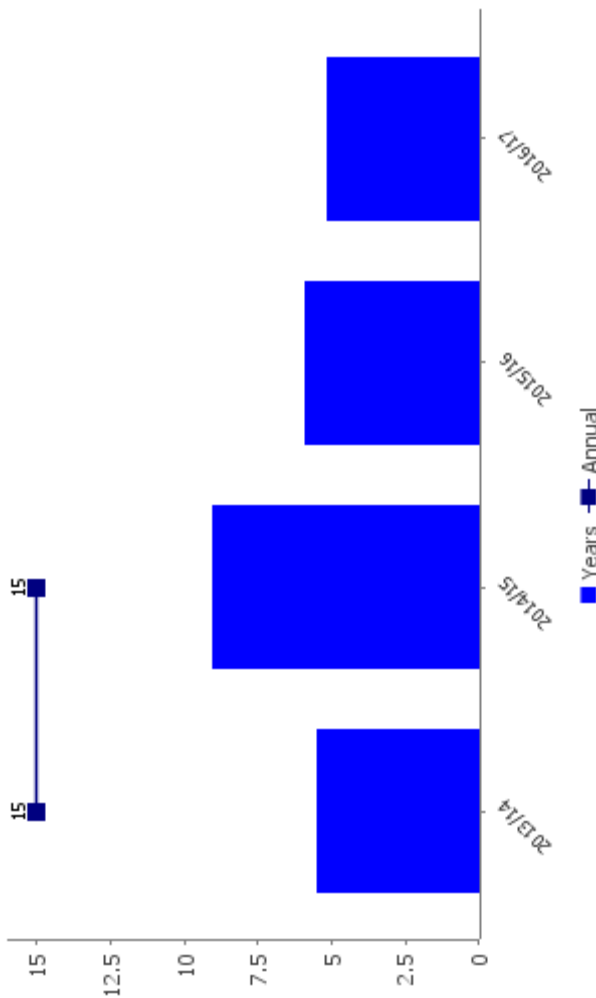
Indicator	4.14 Average time in weeks to determine major planning applications						Red T'hold	Amber T'hold
	Target	Status	Value	Base	Long Trend	Short Trend		
2013/14			115.9		➡	➡		
2014/15			107.8		➡	➡		
2015/16			86.3		➡	➡		
2016/17			87.4		➡	➡		

ISSP5J 5.10 Average time in weeks to determine major planning applications																																			
 <table border="1" data-bbox="662 1153 1236 2116"> <caption>ISSP5J 5.10 Average time in weeks to determine major planning applications</caption> <thead> <tr> <th>Year</th> <th>Average time (weeks)</th> </tr> </thead> <tbody> <tr> <td>2013/14</td> <td>115.9</td> </tr> <tr> <td>2014/15</td> <td>107.8</td> </tr> <tr> <td>2015/16</td> <td>86.3</td> </tr> <tr> <td>2016/17</td> <td>87.4</td> </tr> </tbody> </table>	Year	Average time (weeks)	2013/14	115.9	2014/15	107.8	2015/16	86.3	2016/17	87.4	<p>23 major planning applications were determined during 16/17 with an average weeks of 87.4</p> <p>These were distributed as follows:-</p> <table border="1" data-bbox="702 470 957 1052"> <thead> <tr> <th>Authority</th> <th>Count</th> <th>Average time (weeks)</th> </tr> </thead> <tbody> <tr> <td>Banff & Buchan</td> <td>3</td> <td>25.1</td> </tr> <tr> <td>Buchan</td> <td>2</td> <td>54</td> </tr> <tr> <td>Formartine</td> <td>2</td> <td>134.4</td> </tr> <tr> <td>Garioch</td> <td>6</td> <td>46.1</td> </tr> <tr> <td>Kincardine & Mearns</td> <td>9</td> <td>140.0</td> </tr> <tr> <td>Marr</td> <td>1</td> <td>21.9</td> </tr> <tr> <td>Total</td> <td>23</td> <td>87.4 weeks</td> </tr> </tbody> </table>	Authority	Count	Average time (weeks)	Banff & Buchan	3	25.1	Buchan	2	54	Formartine	2	134.4	Garioch	6	46.1	Kincardine & Mearns	9	140.0	Marr	1	21.9	Total	23	87.4 weeks
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Indicator	4.15 Number of major planning applications determined during the year						Red T'hold	Amber T'hold
	Target	Status	Value	Base	Long Trend	Short Trend		
2013/14			31					
2014/15			25					
2015/16			15					
2016/17			23					







Indicator	4.16 The length of path in the Core Paths Plan opened or improved annually							Red T'hold	Amber T'hold
	Target	Status	Value	Base	Long Trend	Short Trend			
2013/14	15		5.5					9.9	
2014/15	15		9						
2015/16	10		5.9						
2016/17	10		5.12						

ISSP5R 5.18 The length of path in the Core Paths Plan opened or improved annually										
 <table border="1"> <caption>Data for ISSP5R 5.18 Bar Chart</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>2013/14</td> <td>5.5</td> </tr> <tr> <td>2014/15</td> <td>9</td> </tr> <tr> <td>2015/16</td> <td>5.9</td> </tr> <tr> <td>2016/17</td> <td>5.12</td> </tr> </tbody> </table>	Year	Value	2013/14	5.5	2014/15	9	2015/16	5.9	2016/17	5.12
Year	Value									
2013/14	5.5									
2014/15	9									
2015/16	5.9									
2016/17	5.12									

The reason for the shortfall of 4.88km in length of path opened or improved is that the focus of officer activity in 2016/17 has continued to be bridge refurbishment (Newburgh, Pirries Mill and Torphins) and continuing to dealing with the damage created by Storm Frank therefore limiting time and finance available to spend on new path development.

Ensuring best value

Indicator	5.2 Quantity of Energy Consumed By Council street Lights					Red T'hold	Amber T'hold
	Target	Status	Value	Base	Long Trend		
2013/14			18,539,894		→	→	
2014/15			18,315,193		→	←	
2015/16			17,931,736		←	←	
2016/17			16,846,567		←	←	

ISSP7C 7.3 Quantity of Energy Consumed By Council street Lights	
2013/14	18,539,894
2014/15	18,315,193
2015/16	17,931,736
2016/17	16,846,567

2016-17 was year two of a five year LED conversion programme. This has resulted in energy usage being reduced despite the number of street lighting units increasing as a result of new developments.

Indicator	5.3 Percentage of road construction material recycled							Red T'hold	Amber T'hold
	Target	Status	Value	volume of construction material	Long Trend	Short Trend			
2013/14	4.00%	●	.70%		→	→			
2014/15	10.00%	●	.70%		→	-			
2015/16	10.00%	●	.16%		→	→			
2016/17					?	?			

ISSP7F 7.6 Percentage of road construction material recycled	
Year	Annual
2013/14	~0.65
2014/15	~0.65
2015/16	~0.16
2016/17	~0.16

Based on 162.7t of recycled material at quarries and 140,781.65t of Total Waste Arisings